

## **DEFINITIONS**

Solvency II "SII"

30 June 2016 "the reporting date"

Year to 30 June 2016 "the reporting period"

Year to 30 June 2015 "the prior period". No comparatives will be provided for the prior period SII numbers as the Company was not subject to SII reporting as at 30 June 2015 and is also not required to perform day one reporting.

Vitality Health Insurance Limited "the Company"

The brand of Vitality selling Health policies "VitalityHealth"

The brand of Vitality selling Life policies "VitalityLife"

Discovery Group Europe Limited and subsidiaries "the Group"

Discovery Ltd Group "the Discovery Ltd Group"

The PRA Rulebook for Solvency II firms as at the reporting date "the Rulebook"

Directive 2009/138/EC of the European Parliament and of the Council "the SII Directive"

Commission Delegated Regulation (EU) 2015/35 "the Delegated Regulation"

Commission Implementing Regulation (EU) .../... "the Technical Standards"

The Directive, the Delegated Regulation and the Technical Standards combined "the SII Requirements"

Regular Supervisory Report "RSR" - this is the RSR as at 30 June 2015

Solvency and Financial Condition Report "SFCR" or "the report" - this is the SFCR as at 30 June 2016

Quantitative Reporting Template "QRT"

Quantitative Reporting Template S.02.01 "the SII Balance Sheet"

Referencing a QRT cell – [S.XX.XX.XX.R0XXX.C00XX] - e.g. [S.02.01.02.R0200.C0010]

Own Risk and Solvency Assessment "ORSA" - this is the ORSA as at 30 June 2016

Solvency Capital Requirement "SCR"

Basic Solvency Capital Requirement "BSCR"

Minimum Capital Requirement "MCR"

## **DEFINITIONS**

Technical Provisions "TP"

Claims Technical Provision "CTP"

Premium Technical Provision "PTP"

Expected Profits Included In Future Premiums "EPIFP"

Risk Margin "RM"

Own Funds "OF"

International Financial Reporting Standards "IFRS"

IFRS Statement of Comprehensive Income "SOCI" or "the IFRS P&L"

IFRS Statement of Financial Position "SOFP" or "the IFRS Balance Sheet"

Actuarial Function Report "AFR"

Prudential Regulation Authority "PRA"

Private Medical Insurance "PMI"

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## **SUMMARY**

#### 1 BUSINESS AND PERFORMANCE SUMMARY

VitalityHealth is the UK's fourth largest private medical insurer, and is part of the Discovery Group, one of the leading providers of insurance solutions in the world, operating in 14 global markets, and impacting 6.9 million lives worldwide.

At the centre of the VitalityHealth business is a core purpose to make people healthier and enhance and protect their lives. This is delivered through a proprietary Shared Value Insurance model. Recognising that in modern society health risk is primarily driven by lifestyle behaviours, Vitality believes that through incentivising healthier behaviours from its members, and providing them with the tools to make positive changes in their lives, it can deliver value on multiple fronts. As an insurer, Vitality benefits from reduced claims from a healthier member base; Vitality members benefit from improved health, access to a wide range of partners and rewards, and potentially lower premiums; while society benefits from a reduced healthcare burden on the state, as well as a more healthy and productive population.

VitalityHealth delivers Shared Value by helping members to understand their health, making it cheaper and easier to get healthy, and rewarding them for making healthy lifestyle choices. The model is underpinned by significant actuarial, behavioural and clinical science, which informs the product and member approach. A key part of this is the provision of discounted access to a broad network of health and wellness partners, which includes prominent brands such as Virgin Active, Garmin, British Airways and Sweatshop, as well as incentives that reward members for engaging in health-enhancing activities.

In early 2015, Vitality further enhanced its proposition through its new Active Rewards programme, which has now become an established pillar of the Vitality model. Active Rewards links short-term activity goals to weekly rewards, incentivising members to get active through free Starbucks drinks and cinema tickets. The behavioural impact of Active Rewards has been unprecedented, with an 8-fold increase in the number of members reaching their weekly activity targets since its introduction.

Something which Vitality prides itself on as a business is that it is always looking to innovate in terms of its approach. In order to ensure that its model remains relevant, and backed up by the latest research on health and wellbeing, Vitality has for the last four years been running, in partnership with University of Cambridge and Rand Europe, Britain's Healthiest Workplace, a study on the drivers and impacts of ill-health on the UK workforce. Since inception in 2013, 400 organisations and approximately 100,000 individuals have taken part, making this the largest and most comprehensive study of workplace health in the UK.

Vitality continues to invest in growing its brand in the UK through sponsorship, advertising and PR. Through sponsorship, the Vitality brand is aligned with a broad portfolio of elite teams and benefits from promotion nationally through sport; including Premier League football, national rugby Union, England cricket and England netball. In addition mass participation events including the Vitality Run Series, RSPCA Big Walkies with Vitality and the recently launched VitalityMove promote the benefits of activity to consumers, members and intermediaries across the UK.

The Everyday Athlete campaign has provided a unifying brand idea, launched ahead of the Olympics and continuing to build momentum through our channels. Everyday Athlete articulates that health can be inclusive and accessible, and that simple everyday activity at home and at work, can contribute to significant improvements in people's long-term health, as well as their short-term physical and mental wellbeing. National TV, press and outdoor Everyday Athlete campaigns have successfully promoted the Vitality brand, established its positioning in the market and contributed to acquisition and retention efforts.

Vitality has also extended its Ambassador portfolio, securing partnerships with two new brand Ambassadors, Joe Root and Maro Itoje, who join current Ambassadors Jessica Ennis-Hill and Jonny Wilkinson. Vitality Ambassadors continue to exemplify the benefits of a healthy lifestyle, authentically encourage the involvement of others and create more strength of differentiation from the brand strategies of our competitors.

During the year to 30 June 2015 the migration of business underwritten by the Company to Vitality Health Limited was completed<sup>1</sup>. This was a very important step in moving to one platform which will help us to continue to dazzle our clients with the service we offer them. The Company no longer has any active policyholders and therefore the only activity in the reporting period was £935k of net claims incurred.

The Discovery Group has a value equivalent to a FTSE 100 company and on 10 November 2014 Discovery Group Europe Limited purchased the remaining 25% share of the holding company of VitalityHealth which led to a rebranding of the entities that carry the Prudential name to that of Vitality.

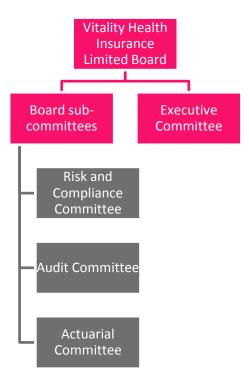
#### 2 SYSTEM OF GOVERNANCE SUMMARY

The core purpose of the Company is to make people healthier and to enhance and protect their lives. The Company has a unique entrepreneurial spirit with a strong emphasis on innovation. The Board of Directors (Board) has the responsibility to preserve these special attributes, while at the same time ensuring that the principles of sound uncompromising good governance are observed. The Company recognises the importance of strong corporate governance and has established a well-defined governance framework, system of control and committee structure.

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<sup>&</sup>lt;sup>1</sup> See section A.1.7

#### Overview of the Board and sub-committees



The Company employs a 'three lines of defence' governance model that aims to ensure that risk management is effective, appropriate decisions are made and best practice is implemented and maintained.

#### The 1st Line of Defence - Business Management

Business management makes up the first line of defence. Overall, the first line of defence is responsible for the day to day management of risk and control within the business operations as well as delivering the strategy and optimising business performance within an agreed governance and risk framework.

#### The 2nd Line of Defence - Oversight

The second line of defence functions comprise of the risk management function and the compliance function. These are independent functions that provide limited assurance to the Board with regards to the adequacy and effectiveness of the overall risk management system. These functions have the authority to communicate with any employee and obtain timely access to any records required to carry out its responsibilities.

#### The 3rd Line of Defence – Assurance

The third line of defence comprises of the Company's independent assurance functions, i.e. internal and external audit, that provide an independent and balanced view of the effectiveness of the first and second line functions as defined above.

The governance structure of VitalityHealth has not changed materially in the year to 30 June 2016. Changes in the directors of the business are outlined in section B.1.2. Ultimate responsibility for the performance and strategy of the Company resides with the Board of Directors and they delegate authority within the organisation as they see fit. The Board sub-committees include the Risk and Compliance Committee, Audit Committee, Actuarial Committee and the Executive Committee whose roles are described in section B.1.1.

#### 3 RISK PROFILE SUMMARY





The risk profile of the Company has reduced over the past 12 months as the outstanding claims reserves have decreased from circa £800k on the 30th June 2015 to less than £50k on the 30th June 2016.

The Company does not write any new business, and the last policy on the Company completed its contract on the 18th May 2015, therefore the Company only has the liability for lives that were insured prior to 18th May 2015. The outstanding claims left are small (less than £50k) and do not constitute a material underwriting risk.

The market risk charge accounts for almost the entire SCR. The charge arises from the equity charge on Vitality Health Limited as an asset on The Company's balance sheet, a smaller component of the market risk charge is the spread risk on a subordinated loan to Vitality Health Limited.

The Company has no operations, therefore the operational risk is negligible. The small counterparty default risk arises from the cash deposit held in the bank.

#### 4 VALUATION FOR SOLVENCY PURPOSES SUMMARY

An analysis of the valuation of assets and liabilities per the Solvency II balance sheet [S.02.01.02.C0010] are provided in the report in sections D.1 and D.3 respectively. The sections provide detail of the recognition and valuation basis applied, including inputs and methods used, as well as judgments made and any assumptions, including those about the future and other sources of estimation uncertainty. Comparisons to the prior period are not provided as the Solvency II regime only came in to force on 1 January 2016, after the end of the prior period. Comparisons are made between IFRS and SII valuations as at the reporting date, with the main difference in "holdings in related undertakings, including participations".

Section D.2 discloses the value of technical provisions for the sole line of business, medical expenses insurance, including the amount of the best estimate and the risk margin, as well as a description of the bases, methods and main

assumptions used for its valuation for solvency purposes. A comparison between the IFRS and SII valuation methods is described in section D.2.3.

#### 5 CAPITAL MANAGEMENT SUMMARY

The SCR coverage ratio at 30 June 2016 was 481%, with eligible own funds of £117,421k and a SCR of £24,401k.

The MCR coverage ratio at 30 June 2016 was 1918%, with eligible own funds of £116,975k and a MCR of £6,100k.

The Company has complied continuously with both the MCR and the SCR throughout the reporting period.

The objective of the Company's capital management strategy is to maintain sufficient own funds to cover the SCR and MCR with an appropriate buffer. The Company carries out a regular review of the solvency ratio as part of the risk monitoring and capital management system.

## A BUSINESS AND PERFORMANCE

#### A.1 BUSINESS

#### A.1.1 Name and legal form of the undertaking

Vitality Health Insurance Limited ("the Company") is incorporated in the United Kingdom and is a company limited by shares. The address of the registered office is:

3 More London Riverside London SE1 2AQ

This Solvency and Financial Conduct Report (SFCR) covers Vitality Health Insurance Limited (VHIL, "the Company") on a solo basis.

#### A.1.2 Name of the Supervisory Authority responsible for the financial supervision of the undertaking and group

The Company is an undertaking of:

- a. Discovery Group Europe Limited, the ultimate insurance holding company which has its head office in an EEA State, the United Kingdom; and
- b. Discovery Limited, the ultimate insurance holding company which does not have its head office in an EEA State, the Republic of South Africa.

Under Solvency II, the group supervisor of Discovery Limited is the PRA as the Republic of South Africa is not an equivalent country for Solvency II group supervision purposes. In the absence of equivalence, Discovery Limited is subject to full Solvency II group supervision or the Company can apply to the PRA to use another method. On 23 December 2015, the Company obtained a waiver, effective 1 January 2016, from the PRA modifying the PRA Rulebook on Group Supervision to use another method. This method requires that the Company must provide certain information to the PRA including the following information sent to the South African Financial Services Board prepared using the South African Solvency Assessment and Management regime basis:

- a. Discovery Limited group solvency quantitative reporting templates;
- b. At least annually, the Discovery Limited Group Own Risk and Solvency Assessment Report, or equivalent document, and a supporting note summarising the areas that focus upon Discovery Group Europe Limited and its subsidiaries; and
- **c.** At least annually, the Discovery Limited group annual report and, if not included in that report, a supporting note detailing the governance measures applicable to the group.

Discovery Limited is also subject to group supervision by the South African Financial Services Board. The South African Financial Services Board can be contacted at:

Financial Services Board P.O. Box 35655 Menlo Park Pretoria South Africa 0102

The supervisory authority of the Company and the Discovery Group Europe Limited group is the Prudential Regulation Authority (PRA) and they can be contacted at:

Prudential Regulation Authority Bank of England Threadneedle Street London EC2R 8AH

#### A.1.3 Name and contact details of the external auditor of the undertaking

The independent auditors of the Company are:

PricewaterhouseCoopersLLP
Chartered Accountants and Statutory Auditors
7 More London Riverside
London
SE1 2RT

#### A.1.4 Holders of qualifying holdings in the undertaking

The persons, to the knowledge of the Company, who were direct and indirect holders of qualifying holdings in the Company at any time during the reporting period and at the end of the financial year were:

- a. Discovery Holdings Europe Limited a limited company incorporated in the United Kingdom. As at the reporting date, Discovery Holdings Europe Limited owned 100% of the shares of the Company and was able to exercise 100% of the voting power at any general meeting.
- b. Discovery Group Europe Limited a limited company incorporated in the United Kingdom. As at the reporting date, Discovery Group Europe Limited owned 98.9% of the shares of Discovery Holdings Europe Limited. However, 100% of Discovery Holdings Europe Limited was consolidated at the Discovery Group Europe Limited group level and the Discovery Limited group level as a result of the nature of the 1.1% of shares owned by other parties.
- c. Discovery Limited a limited company incorporated in the Republic of South Africa. As at the reporting date, Discovery Limited owned 100% of the shares of Discovery Group Europe Limited and was able to exercise 100% of the voting power at any general meeting.

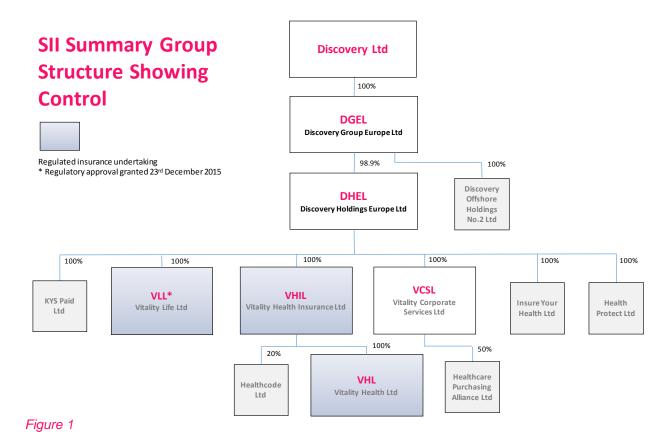
#### A.1.5 Details of the undertaking's position within the legal structure of the group

The Company is an EEA insurance subsidiary undertaking of Discovery Limited, the ultimate world-wide parent undertaking and Discovery Group Europe Limited, the ultimate EEA parent undertaking. The participating undertaking of the Company is Discovery Holdings Europe Limited. A list of related undertakings within the Discovery Group Europe Limited group is listed below.

NAME OF RELATED UNDERTAKING	LEGAL FORM	COUNTRY	PARTICIPATING UNDERTAKING	PROPORTION OF OWNERSHIP INTEREST HELD BY THE PARTICIPATING UNDERTAKING	PROPORTION OF VOTING RIGHTS HELD BY THE PARTICIPATING UNDERTAKING
Discovery Limited	Limited by shares	South Africa			
Discovery Group Europe Limited	Limited by shares	United Kingdom	Discovery Limited	100%	100%
Discovery Offshore Holdings No.2 Limited	Limited by shares	United Kingdom	Discovery Group Europe Limited	100%	100%
Discovery Holdings Europe Limited	Limited by shares	United Kingdom	Discovery Group Europe Limited	98.9%	98.9%
Health Protect Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
KYS Paid Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
Insure Your Health Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
Vitality Life Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
Vitality Corporate Services Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
Vitality Health Insurance Limited	Limited by shares	United Kingdom	Discovery Holdings Europe Limited	100%	100%
Healthcode Limited	Limited by shares	United Kingdom	Vitality Health Insurance Limited	20%	20%
Vitality Health Limited	Limited by shares	United Kingdom	Vitality Health Insurance Limited	100%	100%
Healthcare Purchasing Alliance Limited	Limited by shares	United Kingdom	Vitality Corporate Services Limited	50%	50%

The group structure chart below explains the ownership and legal links between the Company, its ultimate EEA parent undertaking, Discovery Group Europe Limited, ultimate parent undertaking, Discovery Limited and its related undertakings.

See summarised group structure:



Discovery Limited is the ultimate parent company, incorporated in the Republic of South Africa.

DGEL is the topmost European entity and is a holdings company for DHEL and also owns a dormant company called Discovery Offshore Holdings No.2 Limited.

DHEL, the holdings company, owns three regulated insurance entities (VHL, VLL and VHIL). It also owns a services company ("VCSL"), a distributor (Insure Your Health Limited ("IYH") which is an appointed representative of VCSL), a dormant company Health Protect Limited ("HPL") and a leads generating business called KYS Paid Limited ("KYS").

DHEL itself is not a regulated insurance entity, and thus has no capital requirement. VCSL, IYHL and KYS similarly have no insurance capital requirements, although as VCSL is an intermediary it requires small amounts of net assets to be held.

Healthcode Limited is a joint venture the Company owns 20%. It is not a regulated insurance entity, and thus has no capital requirement.

VCSL owns 50% of Healthcare Purchasing Alliance Limited ("HPA"), which is a new joint venture between Vitality Health and Aviva Health. It is not a regulated insurance entity and thus has no capital requirements.

VCSL provides a number of services to both VitalityHealth and VitalityLife including;

- Paying for the cost of the Vitality programmes and other administration costs which are then recharged;
- Holding all employment contracts and managing the payroll; and
- The administration of trust PMI schemes.

#### A.1.6 The undertaking's material lines of business and material geographical areas where it carries out business

The Company only has one line of business, that is medical expense insurance, and all business is transacted in the United Kingdom. See section A.1.7 for details of the migration of polices from the Company to Vitality Health Limited.

# A.1.7 Any significant business or other events that have occurred over the reporting period that have had a material impact on the undertaking

There were no distributions to shareholders in the reporting period.

During the year the Company issued 57,150,000 ordinary shares of £1 each.

Since 1 March 2011 all VitalityHealth new business has been underwritten by Vitality Health Limited. Since 1 October 2013, upon renewal, all private medical insurance business underwritten by the Company began to be migrated to Vitality Health Limited and the migration was completed by 30 June 2015. As a result of this no business was written by the Company in the year ended 30 June 2016 and as at 30 June 2015 there were no active insurance policies being underwritten by the Company, however the Company continues to pay eligible claims in respect of policies in-force prior to 30 June 2015. At 30 June 2016 the Company remains regulated by both the Prudential Regulation Authority ("PRA") and the Financial Conduct Authority ("FCA"). At 30 June 2016 the Company continues to hold a provision of £50k (2015: £720k) for claims incurred but not yet reported in respect of policies underwritten by the Company in the past.

The implementation of Solvency II with effect from 1 January 2016 is a material business event. Solvency II introduces a new, harmonised EU-wide insurance regulatory regime and in particular prescribes new capital requirements and asset and liability valuation standards for assessing regulatory solvency amongst other organisational requirements. As the Company remains authorised as an insurance undertaking in the EU, it falls into scope of the Solvency II regime. The impacts of Solvency II are further detailed throughout this document.

A major event occurred in the prior period, which impacted the business in the reporting period. On 10 November 2014 there was a change of ownership, with Discovery Group Europe Limited purchasing the remaining 25% share of Discovery Holdings Europe Limited. Following this the entities which formerly held the Prudential name were rebranded to the group shown in the structure chart (Figure 1) and summarised as follows (Figure 2):

NAME PRIOR TO 14 NOVEMBER 2014:	NEW NAME (AS OF 14 NOVEMBER 2014)
Prudential Health Limited (PHL)	Vitality Health Limited (VHL)
Prudential Health Insurance Limited (PHIL)	Vitality Health Insurance Limited (VHIL)
Prudential Health Services Limited (PHSL)	Vitality Corporate Services Limited (VCSL)
Prudential Health Holdings Limited (PHHL)	Discovery Holdings Europe Limited (DHEL)

Figure 2

On 23 June 2016 the United Kingdom European membership referendum resulted in a vote for the United Kingdom to leave the European Union. As the Company does not have any active policyholders the referendum result is not expected to significantly impact the Company other than through its exposure to the insurance and financial risks of the Company's subsidiary, Vitality Health Limited. The impact of the referendum result on the future outlook of Vitality Health Limited is set out in the SFCR of Vitality Health Limited.

#### A.2 UNDERWRITING PERFORMANCE

The following table summarises the underwriting performance of the Company:

	FOR THE YEAR TO 30 JUNE 2016 (£'000)	FOR THE YEAR TO 30 JUNE 2015 (£'000)
<b>Gross Written Premiums</b>	0	369
Earned Premiums	0	60,255
Net Earned Premiums	0	51,426
Claims Incurred	1,175	29,816
Net Claims Incurred	935	14,207

All premiums and claims above relate to policies underwritten in the UK.

The gross written premiums, as disclosed in [S.05.01.02.R0110.C0010], were £nil in the reporting period down from £369k in the year to 30 June 2015. This is due to the migration of all policyholders to Vitality Health Limited as documented in section A.1.7.

The Company had earned premiums of £nil in the reporting period, down from £60,255k in the year to 30 June 2015. This is due to the migration of policies on renewal from the Company to Vitality Health Limited which was completed by 30 June 2015. Vitality Health Limited is now the primary insurance underwriting entity in the VitalityHealth group. Net earned premiums decreased from £51,426k in the prior period to £nil in the reporting period.

Claims incurred on the single line of business also decreased in the year from £29,816k in the year to 30 June 2015 to £1,175k in the reporting period. This was due to the decrease in the number of lives in the Company following the migration noted above. Net claims incurred decreased to £935k from £14,207k in the year before.

#### A.3 INVESTMENT PERFORMANCE

The interest and gains on assets are included below for each asset class disclosed on the Statement of Financial Position, on which an investment return is generated, in the Company's financial statements. There are no gains or losses recognised directly in equity and investments in securitisations.

There are no material expenses incurred in relation to any of the asset classes below and therefore a table of expense by asset class is not provided.

FINANCIAL STATEMENT ASSET CLASS	GAINS / INCOME ON INVESTMENTS IN THE YEAR TO 30 JUNE 2016 (£'000)	GAINS / INCOME ON INVESTMENTS IN THE YEAR TO 30 JUNE 2015 (£'000)
Investments in subsidiaries	0	30,000
Investments in associates	31	2
Long term subordinated loan receivable	658	624
Cash and Cash Equivalents	460	1,407

### A.4 PERFORMANCE OF OTHER ACTIVITIES

The other material income and expenses of the Company are shown in the following table.

	FOR THE YEAR TO 30 JUNE 2016 (£'000)	FOR THE YEAR TO 30 JUNE 2015 (£'000)
Interest on long term subordinated loan receivable	658	624

A long term subordinated loan of £14,670k (2015: £14,012k) has been provided by the Company to Vitality Health Limited. The loan is repayable on 31 December 2020, and accrues interest at a floating rate of 400 basis points over 3 month LIBOR.

### A.5 BUSINESS AND PERFORMANCE – ANY OTHER INFORMATION

No other information.

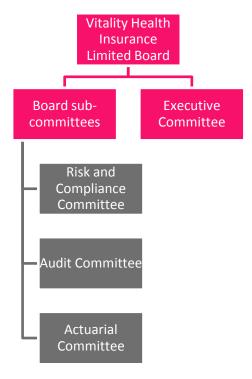
## **B SYSTEM OF GOVERNANCE**

#### **B.1 GENERAL INFORMATION ON THE SYSTEM OF GOVERNANCE**

#### B.1.1 Role and responsibilities of the Administrative, management or supervisory body and key functions

The core purpose of the Company is to make people healthier and to enhance and protect their lives. The Company has a unique entrepreneurial spirit with a strong emphasis on innovation. The Board of Directors (Board) has the responsibility to preserve these special attributes, while at the same time ensuring that the principles of sound uncompromising good governance are observed.

#### Overview of the Board and sub-committees



#### The Board

The Board is ultimately responsible for the performance and strategy of the Company. By selectively delegating authority and certain functions to various committees, the Board does not absolve themselves of their own responsibility for the Company.

#### It is the Board's responsibility to ensure that:

The Company operates within an established framework of an effective system of internal control, risk management and compliance;

- Ensure that the solvency capital requirements and minimum capital requirements are maintained at all times;
- Validating that the Standard Formula is appropriate for the Company and the output from it is used effectively;
- Ensure that the values of the company are established and known throughout the Company;
- Determine the strategy and approve the business plan;
- To ensure that the business is conducted in an efficient and effective manner; and
- Assist approved persons to discharge their responsibilities in respect of the area of business for which they are responsible.

#### **Board Committees**

#### Risk and Compliance Committee

The Risk and Compliance Committee is responsible for assisting the Board with the overall system of risk and compliance management, ensuring that risk and compliance matters are disclosed in a timely manner. Including conduct risks, business continuity and disaster and IT Governance Framework.

The Committee consists of a minimum of three highly skilled and experienced independent Non-Executive Directors and eleven members of senior management. Only the independent Non-Executive Directors can vote on matters with a quorum of two needed for approvals and decisions. The attendees of the Committee collectively have extensive actuarial, insurance, healthcare, regulatory, economics, accounting and management skills.

The Committee meets four times a year with the mandate to convene additional meetings as circumstances require. The Chairperson of the Committee is an independent Non-Executive Director who has a position on the Board and reports at each Board meeting on the activities of the Committee. The Chairperson of the Committee regularly meets with the Heads of Risk and Compliance without members of management present.

#### The responsibilities of the Risk and Compliance Committee are:

- Ensure that independent, effective and sufficiently resourced Risk Management and Compliance Functions are established and that these functions operate effectively as the second line of defence.
- Review and assess the adequacy and effectiveness of the risk and compliance management systems across the Company.
- Review and recommend the approval of the risk management, compliance and governance policies across the Company.
- Determine the likelihood and impact of risk that the Company is prepared to accept. This includes primary responsibility for recommending risk appetites.
- Formulate risk management strategies for the business.
- Review Capital and Solvency matters.
- Communicating the aggregate risk position and capital adequacy position to the Board, and supporting communication with external stakeholders, including the Prudential Regulation Authority ("PRA"), Financial Conduct Authority ("FCA") and shareholders.

#### **Audit Committee**

The Audit Committee is responsible for assisting the Board in terms of the financial reporting processes, internal controls, performance of the internal and external audit processes and any other matters that may impact the financial results of the Company.

The Committee consists of a minimum of three highly skilled and experienced independent Non-Executive Directors and eleven members of senior management. Only the independent Non-Executive Directors can vote on matters and a quorum of two is needed for approvals and decisions. The attendees of the Committee collectively have extensive actuarial, insurance, healthcare, regulatory, economics, accounting and management skills.

The Committee meets four times a year with the mandate to convene additional meetings as circumstances require. The Chairperson of the Committee is an independent Non-Executive Director who has a position on the Board and reports at each Board meeting on the activities of the Committee. The Chairperson of the Committee regularly meets with the Heads of Risk and Compliance without members of management present.

#### The responsibilities of the Audit Committee are:

- Review of financial statements and make recommendations to the Board.
- Review any significant matters raised by the internal and external auditors.

- Review the accounting policies.
- Review the effectiveness and appropriateness of the system of internal financial controls.
- Review the scope of work (risk analysis and audit plan) of the external and internal auditors.
- Review the effectiveness and economic service of external and internal auditors.
- Escalate issues where appropriate to the Board.

#### **Actuarial Committee**

The Actuarial Committee assists the Board with actuarial matters.

The Committee consists of two independent Non-Executive Directors and an independent actuary. Executive and senior management attend the Committee by invitation and it is chaired by an independent Non-Executive Director with extensive actuarial experience in management and consulting. The Chairperson of the Committee is an independent Non-Executive Director who has a position on the Board and reports at each Board meeting on the activities of the Committee.

#### The responsibilities of the Actuarial Committee are:

- Ensure that all relevant actuarial risks within the Company are identified and analysed.
- Consider the financial soundness of valuation results including the overall methodology and assumptions used to value the assets and liabilities of the Company.
- To give the Board, Audit Committee and Risk Committee comfort that the contents and recommendations of any reporting to the Board on actuarial matters relating to Vitality Health have been properly considered;
- To support the Risk Committee by reviewing the methodologies and assumptions underlying the quantitative elements of the ORSA and in such other ways as requested to assist the Risk Committee in its identification, appraisal and management of risk;
- Consider the capital position of the Company.
- To make recommendations to the Discovery Limited Actuarial Committee on the embedded value assumptions and methodologies.
- Review new product profitability and pricing adequacy.
- To report to the Board annually on the effectiveness of the actuarial function of Vitality Health.
- Review reinsurance arrangements.

#### **Executive Committee**

The Executive Committee is mandated and responsible for implementing the strategies approved by the Board and managing the affairs of the company. The Executive Committee is chaired by the Chief Executive Officer and meets weekly, the CEO is a member of the Board and has a standing agenda item on the Board to provide an update of the business performance and outlook. Each area of the business is represented by an executive on the Executive Committee and feedback on the activities of each department is provided at the weekly Executive Committee meeting.

#### The responsibilities of the Executive Committee include:

- Implement and monitor the business plan.
- Review business plans and recommend changes for approval by the Board.
- Structure the operations to maximise efficiency.
- Ensure that effective systems of controls are established and maintained which facilitates identification and effective management of all significant risks facing the business.
- Decide upon priorities for allocating capital and operating resources within the current business plan.
- Ensure the functional areas provide accurate and timely management information to enable the business to be effectively managed.
- Pass relevant and specific information to the Board, including any recommendations by the Executive Committee that require approval by the Board.

- Review financial and operational performance of the business and authorise appropriate actions.
- Review compliance, risk and internal audit reports to ensure that ownership is allocated and appropriate corrective action is taken.
- Ensure that any significant breaches or failings are dealt with in accordance with the rules of the relevant regulatory body.
- Consider whether the actions taken will damage the reputation of the group.
- Delegate authority to sub-committees of the Executive Committee and to review the decisions and recommendations of such sub-committees.

#### General information on the key functions

The following section provides a summary of the authority, resources and operational independence of the key functions.

- Risk function the risk function is headed by the Chief Risk Officer who is supported by a team that possesses skills ranging from risk management, actuarial, information technology, sales, UK regulatory environment etc. The Chief Risk Officer report including the risk summary is presented to the Executive Committee, Risk Committee and the Board, giving these management bodies the information gathered through the risk management process. The risk function maintains independence by carrying out an oversight role in the major processes, allowing for robust challenge of decisions and processes across the business.
- Internal audit function the function is headed by the Internal Audit Director who is supported by a consultancy firm that has access to a wide range of skills. The internal audit function maintains independence as the officers that conduct the audit work are from an external organization which gives them a strong level of independence. Further information on the independence is provided in section B.5.2. The findings of the internal audit function are reported to the Audit Committee and a summary is provided to the board by the chair of the Audit Committee.
- Compliance function the compliance function is headed up by the Compliance Director who is supported by a
  team with skills that include, UK regulatory environment, financial crime, data protection, monitoring, compliance
  etc. More information on the implementation, authority and independence is provided in section B.4.2. The
  findings of the compliance function are reported to the Executive Committee, Risk Committee and Audit
  Committee. The chairs of the Risk and Audit Committees are members of the board and present summaries of
  the activities of their committees to the board.
- Actuarial function the actuarial function is headed by the Chief Actuary, information on the authority, resources
  and independence of the actuarial function is provided in section B.6. The Chief Actuary is a member of the
  Executive Committee. Activities of the actuarial function are tabled at the Actuarial Committee which is chaired
  by an independent Non-Executive Director who subsequently provides a summary of the committees activities
  to the board.

The system of governance is considered to be appropriate for the Company, taking into account the nature, scale and complexity of the risks inherent in the business.

#### B.1.2 Material changes in the system of governance that have taken place over the reporting period

The following Director resignations took place in the period:

- Herschel Mayers, 4 December 2015
- Stuart Sinclair, 25 May 2016

The following Director appointments took place in the period:

Steve Sarjant, 22 September 2015.

The following changes were made to Committees in the last year:

- Steve Sarjant who brings a wealth of actuarial experience was appointed as the Chair of the Actuarial Committee, he is also an independent Non-Executive Director of the Company.
- Following Stuart Sinclair's departure, Rosemary Hilary was appointed as an independent Non-Executive Director of the Company and Chair of the Risk Committee on 4 October 2016.

The following changes were made in positions of significant influence over the last year:

- Kevin Gillett, the former Chief Operating Officer left the business.
- Keith Klintworth was appointed as the Deputy CEO.

#### B.1.3 Remuneration policy for the administrative, management or supervisory body and employees

#### B.1.3.1 Principles of the remuneration policy

The Company's remuneration policy is intended to recruit and retain employees whose values are aligned to our culture and core purpose. We aim to create an environment that motivates high performance so that all employees can positively contribute to our strategy and values. Our philosophy is to balance a flexible approach that recognises differences in individual performance, value and contribution to the organisation.

We achieve this through a robust performance management practice, which ensures equitable and competitively benchmarked pay levels with incentives geared to agreed performance outcomes, where appropriate.

The key principles that underpin our reward policy, rewards structures and individual rewards are:

- We offer pay packages that are competitive in the market to attract and retain the right people.
- Pay for performance is at the heart of our remuneration philosophy exceptional performance is recognised and rewarded.
- We are non-discriminatory all remuneration policies and practices are free from unfair discrimination based on race, gender, age, religion, marital status and ethnic or social origin.
- Our short-term incentive schemes are designed to encourage, recognise and reward performance and allow sufficient flexibility to respond to different business needs.
- Individual performance appraisals identify talent at all levels in the business and enable fair and competitive pay.
- The corporate bonus pot does not focus solely on sales results to the extent that management is unduly influenced in their decision making.
- Corporate performance scorecards are reviewed each year by Compliance to ensure that they remain balanced and appropriate.
- Pay designs comply with all tax and regulatory requirements.
- We believe in pay that is right and fair we conduct regular internal and external surveys to ensure fairness and consistency across the business.
- Our long term incentive schemes create a sense of ownership in the Company.
- All remuneration decisions are governed by the Internal Remuneration Committee, and all senior management remuneration decisions are subject to further governance executed by the External Remuneration Committee.

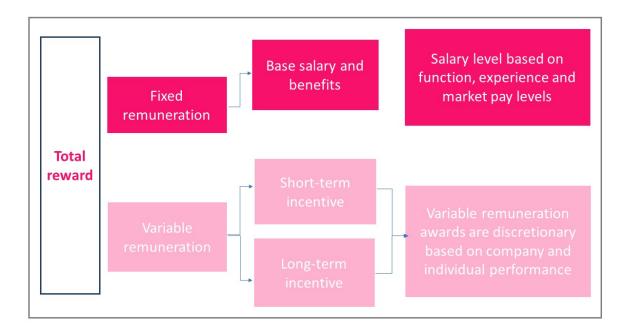
The variable remuneration potential for senior staff with the highest risk taking capacity is limited within the range 20% to 50% of basic salary, this measure is in place to promote sound and effective risk management and not to promote excessive risk taking.

#### B.1.3.2 Share options, shares or variable components of remuneration

The Company's remuneration policy is intended to recruit and retain employees whose values are aligned to our culture and core purpose. We aim to create an environment that motivates high performance so that all employees can positively contribute to our strategy and values. Our policy is designed to align with our ambitions of:

- Attracting, retaining and motivating high calibre employees;
- Encouraging and rewarding employees to achieve or exceed business objectives;
- · Aligning the economic interest of employees with those of shareholders; and
- Providing an environment that encourages innovative thinking and extraordinary performance.

The following diagram shows the composition of our total rewards offering. The elements of this diagram are explained in the sections that follow.



#### **Fixed remuneration**

This is the core element of remuneration that gives the Executive Management and individuals who are considered to be in significant influence functions, or those deemed to have a material impact on the strategy or the risk profile of the Company, the security of regular payments in order to manage and plan their financial affairs. The flexible and compulsory benefits are designed to provide non-monetary items in a cost effective way by utilising the Company's economies of scale.

It is the Company's policy to pay a market rate comparable to similar roles within the Private Medical Insurance and Financial Services industry.

It is the Company's policy to provide a wide range of flexible benefits within the context of individual choice, the flexible benefit scheme is the same for all employees and executives take part with no special arrangements being made.

#### Variable remuneration - short term incentive

The short term incentive is in the form of a biannual bonus payment. The bonus is designed to reward and incentivise those who have achieved pre-determines individual and collective business targets over the preceding six month period. It is designed to encourage a performance culture aligned to our values. The bonus creates a clear link between performance and reward where good results are recognised and retention of high achievers enabled.

The amount of bonus allocation and pay-out varies depending on the seniority of the individual within the Company and is agreed contractually with each individual, including executives and Directors.

The collective criteria used to determine the level of bonus is determined using key performance indicators (both financial and non-financial) in the form of a scorecard.

#### Variable remuneration – long term incentive plan ('LTIP')

The purpose of the LTIP is to incentivise the members of the Executive Committee and key individuals to deliver improvements in performance, by aligning their interests with the longer term strategic goals of the Company.

The LTIPs are for executive Directors, senior management and key individuals. The LTIP remuneration is based on the growth in the value of the business which is measured using the embedded value.

B.1.3.3 Supplementary pension or early retirement schemes for the members of the administrative, management or supervisory body and other key function holders

The Company offers all staff the choice of making contributions into a defined contribution pension scheme, which the company will match up to a limit.

The Company has no defined benefit pension liabilities.

B.1.4 Material transactions during the reporting period with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management or supervisory body.

The following material transactions took place in the last financial year:

- Vitality Health Limited transferred Rand 265m (£12m) to the Company in order to reduce the currency risk exposure, the funds were then transferred to Vitality Life Limited which has Rand denominated expenses.
- VHIL injected £87.9m of ordinary share capital into the Company. The capital injections were carried out in a number of tranches for two reasons:
  - a. solvency capital purposes; and
  - **b.** all insured lives were migrated from VHIL onto VHL, therefore the capital was transferred to VHL where the insured lives are covered.

#### **B.2 FIT AND PROPER REQUIREMENTS**

#### B.2.1 Requirements for skills, knowledge and expertise

The Company ensures that all persons (Solvency II staff) who effectively run the Company or have other key functions are fit to provide sound and prudent management through their professional qualifications, knowledge and experience and are proper by being of good repute and integrity.

The Solvency II staff collectively possess professional qualifications, experience and knowledge about at least:

- insurance and financial markets;
- information technology and project management;
- business strategy and business model;
- system of governance;
- financial and actuarial analysis;
- risk management; and
- regulatory framework and requirements.

#### **B.2.2 Fitness and propriety of persons**

In order to ensure that Senior Managers / Company Directors of the Company are fit, they are recruited giving due regard to interview requirements, referencing, relevant skills, personal and professional background and other checks as required and relevant to the role to be undertaken. Some of the general checks conducted include:

- Educational Background Check
- Professional Qualifications / Membership Check

In order to ensure that Senior Managers / Company Directors are proper, they are subjected to a variety of checks at the commencement of their assessment, including:

- Credit checks ✓
- Identity checks (including passport) ✓
- Financial Sanctions & Anti-money Laundering check
- FCA Register Search
- UK Directorship Search
- Five Years Employments History (including gap activity over 30 days)
- International Adverse Media Check
- Social Media Checks
- Criminal History Checks
- Standard Disclosure Checks

Note that the checks with a ✓ next to them are carried out annually.

# B.3 RISK MANAGEMENT SYSTEM INCLUDING THE OWN RISK AND SOLVENCY ASSESSMENT

#### **B.3.1** Risk management system

The Company uses the Standard Formula without Undertaking-Specific Parameters to assess the solvency capital requirements and the partial or full internal model is not used.

The Company is aligned with the Group's risk management system. The Group's risk management system is articulated in a number of policies and frameworks, overarched by the Enterprise Risk Management Framework.

The Company has developed a comprehensive set of risk policies, frameworks and guidelines to ensure that adequate process and procedures are in place to manage all types of risk. These documents are aligned with the current regulatory requirements under the Solvency II regime and adopted by the PRA and FCA.

The Group adopts the 'three lines of defence' governance model:

#### The 1st Line of Defence – Business Management

Business management makes up the first line of defence. Overall, the first line of defence is responsible for the day to day management of risk and control within the business operations as well as delivering the strategy and optimising business performance within an agreed governance and risk framework.

#### The 2nd Line of Defence - Oversight

The second line of defence functions comprise of the risk management function and the compliance function. These are independent functions that provide limited assurance to the Board with regards to the adequacy and effectiveness of the overall risk management system. These functions have the authority to communicate with any employee and obtain timely access to any records required to carry out its responsibilities.

#### The 3rd Line of Defence - Assurance

The third line of defence comprises of the Company's independent assurance functions, i.e. internal and external audit, that provide an independent and balanced view of the effectiveness of the first and second line functions as defined above.

The risk management process requirements, as specified in the ERM framework are defined in the following table:

REQUIREMENT	DESCRIPTION
Risk Assessments	The first line is responsible for carrying out the risk assessment process; to identify, measure, monitor, manage and report. However oversight and challenge is provided by the second line in doing so.
	This process involves reviewing the Risk Taxonomy and identifying the risks that each department is exposed to, rating the risks and recording the controls used to manage / mitigate those risks. Once the risks, controls along with their ratings and action plans are complete, the top risks are presented to Executive Committee for review and discussion.
	This includes both the Bottom Up and Top Down risk assessment.
	Following Executive Committee review, the risk assessments are presented to the Risk Committee.

Strategic Risk	The Chief Risk Officer is responsible for holding a workshop with the
Assessments	Executive Committee at least annually to identify the top strategic risks facing the business. The risk function will then work with the first line to document the issues underlying the risks identified and agree action plans. This set of risks will be monitored and reported to the Risk Committee over the year and the list of risks continuously reviewed.
Independent Risk	Independent risk assurance reviews are performed when there is a
Assurance	specific need to obtain an in-depth understanding of a particular risk,
Reviews	including the controls, actions and mitigation strategies in place. A review
	may be initiated by the business or CRO.
<b>Emerging Risk</b>	The risk function is responsible for carrying out an emerging risk
Assessments	assessment which is presented to the Risk Committee.

The Risk Function produces the Chief Risk Officer report every quarter, in line with the Risk and Audit Committee meeting cycle. This report is designed to provide the Board, Risk and Audit Committees with sufficient oversight of the ERM framework and risk exposures, focusing on the out of appetite and watch-list risks.

The output of these exercises in the year are also captured in the ORSA report which is owned by the Board and reviewed by the Risk Committee and the quantitative elements by the Actuarial Committee. The ORSA is reviewed and approved at least annually by the Board.

The ORSA process is conducted throughout the year to facilitate integration with decision making, culminating in the annual ORSA report which is owned and shaped by the Board. The Risk Function coordinates the relevant processes with subject matter experts across the business and pulls it together for consumption by the Executive Committee, Risk Committee and the Board at various points in the year. A full review of the Company's own solvency assessment given the risk profiles performed and compared to the regulatory solvency assessment in order to determine whether additional solvency cover is required. The outcome of this assessment is recorded in the ORSA report and shared with the regulator.

#### **B.3.2** Implementation of Risk management system

The activity comprising the risk management system as described in the previous section is carried out by the 1st line of defence within the Company, with the Risk Function reviewing and challenging the output.

The Board is responsible for all key decisions across the organisation but delegates some of its decision making responsibilities to the Executive Committee, Risk Committee and Audit Committee. The output of risk management system is reviewed by the Executive and Risk Committees with a summary of key items taken to the Board. This is taken to the decision making committees by the Risk Function following their review. This process facilitates the integration of the risk management system in the decision making process.

All key decisions made in the Company such as product initiatives, capital management, reinsurance arrangement review, investment strategy, marketing strategy, distribution strategy etc. follow internal governance processes which include an assessment of the risk exposure and mitigation strategies.

#### **B.4 INTERNAL CONTROL SYSTEM**

#### **B.4.1 Internal control system**

The Company maintains an internal control system that governs financial and regulatory reporting in the Company. This framework aims to ensure that:

- All the risks that pertain to the preparation and fair presentation of the financial statements in accordance with the applicable financial reporting framework have been identified and documented.
- There are controls (manual and automated) in place to address these risks and they are adequately designed to prevent or detect material misstatements in the financial statements and disclosures.
- The controls identified operate as they are supposed to and are appropriately evidenced.

The financial control framework is subject to annual review of the appropriateness and effectiveness of the controls. This review is conducted by the Internal Audit function and the results submitted to the Audit Committee.

The IFRS financial statements are also subject to rigorous controls in the production and review leading up to publishing, including oversight by the Audit Committee. The actuarial liabilities are produced using best practice actuarial practices that are subject to review by the Risk function and the Actuarial Committee. The statements are also subject to internal review and external audit review. They are presented to the Audit Committee and Board for sign-off prior to publishing.

#### **B.4.2 Implementation of the compliance function**

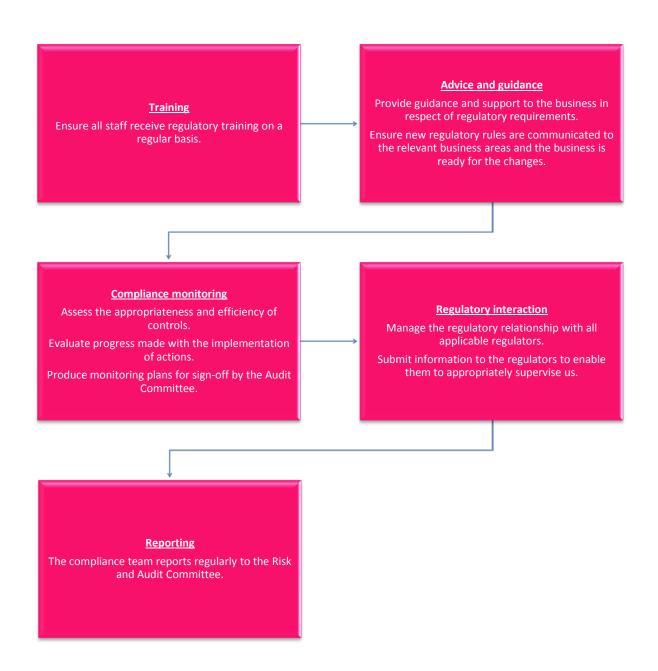
The Compliance Function is established as an independent second line control function:

- It has a formal status within the overall governance framework of the UK Group;
- The Compliance Director is not engaged in any other business of the UK Group which could create a conflict of interest; and
- The Compliance Function has access to all information and staff necessary to carry out its responsibilities.

To provide for the independence of the Compliance Function, the Compliance Director reports to a member of the Executive Committee who is not directly involved in the day-to-day business operations and has a dotted line in to the Chair of the Risk Committee.

The Compliance Function is responsible for reporting to senior management any breaches, or non-compliance with its policy or any other relevant policy, rules and regulations. This means that the Compliance Function shall be able to carry out its functions on its own initiative without obstruction from management and other staff members.

The main Compliance activities are described in the following diagram:



#### **B.5 INTERNAL AUDIT FUNCTION**

#### B.5.1 Implementation of the internal audit function

The internal audit function, headed by the Internal Audit Director is part of the 3rd line of defence in the Company.

Internal audit in the Company is implemented through the following process:

- An audit plan is created on an annual basis and ensures sufficient evidence will be obtained to evaluate the effectiveness of the risk management and control processes across the business. The plan includes a review of the major risk management processes operating across the business and a selection of the key risks identified from those processes. The audit plan also gives special consideration to those operations most affected by recent or expected changes, for example changes following acquisitions, restructures and new ventures. The proposed plan is flexible so that adjustments can be made during the year as a result of changes in management strategies, external conditions, major risk areas, or revised expectations in respect of achieving the business' objectives. Any proposed changes or update in the plan are reported to the Audit Committee for their review and agreement before they are incorporated into ongoing work. The Audit Committee review and approve the plan at least annually.
- Based on the annual plan, the internal audit activity evaluates the adequacy and effectiveness of controls encompassing the business' governance, operations, and information systems. This includes;
  - o Reliability and integrity of financial and operational information.
  - o Effectiveness and efficiency of operations.
  - o Safeguarding of assets.
  - o Compliance with laws, regulations, and contracts.
- In determining the proposed audit plan, the Internal Audit Director considers relevant work that will be performed by other areas, e.g. Compliance Assurance, External Audit. To minimise duplication of effort and inefficiencies, the work planned, or recently completed, by management in its assessments of the risk management process, controls, and quality improvement processes as well as the work planned by the external auditors are considered in determining the expected coverage of the audit plan for the coming year.
- The Executive Committee and the Board requires that the Internal Audit Director performs sufficient audit work and gathers other available information during the year so as to form a judgement regarding the adequacy and effectiveness of the risk management and control processes. The Internal Audit Director communicates overall judgment regarding the business' risk management process and system of controls to the Executive and Audit Committees.

#### B.5.2 Independence of the internal audit function

The internal audit function at the Company is managed by the Internal Audit Director who is an employee of the business, has no responsibility for any other function across the business and reports into the chair of the Audit Committee, which is a Non-executive Director role. This reporting structure delivers independence by the internal audit function.

The Company outsources the performance of the internal audit activity to Ernst & Young, therefore the people that carry out the reviews and report the findings are independent from the people that work in the areas under review.

A key advantage of using this model to carry out Internal Audit activity is that it gives the business a wider array of skills at its disposal to carry out audits of different parts of the business.

#### **B.6 ACTUARIAL FUNCTION**

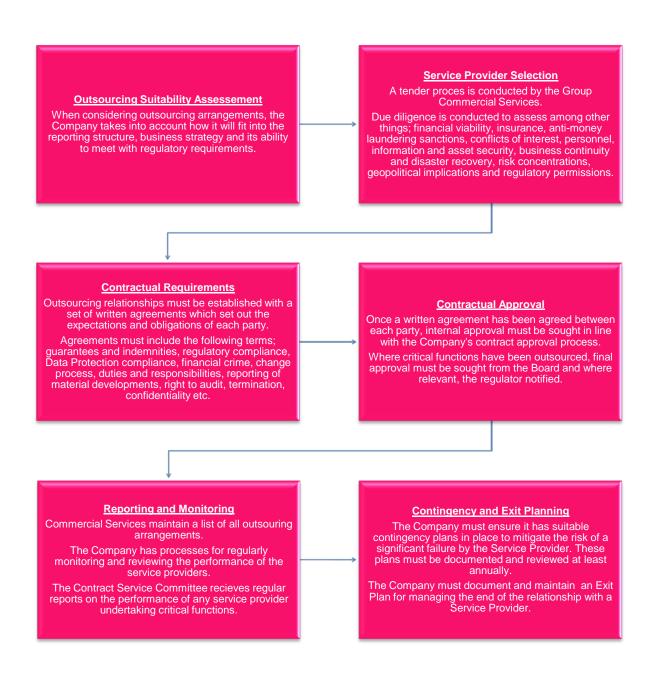
The Company provides for an Actuarial Function as required. The position of Chief Actuary (SIMF20, under the Senior Insurance Management Function 'SIMF' regime) and Chief Underwriter (SIMF22) of the Company is held by the same individual. The role holder is a Fellow of the Institute and Faculty of Actuaries, holds a relevant Practicing Certificate and has complied continuously with the specific professional obligations this requires. The role is supported by Fellows and members of the Institute and Faculty of Actuaries, international actuaries with equivalent qualifications, as well as other technical professionals. All comply continuously with their specific professional requirements. The Chief Actuary is a member of the Company's Executive Committee and has unrestricted access to the Chairman of the Actuarial Committee (who is a Non-Executive Director of the Company). For completeness and transparency, it is noted that the VitalityHealth Chief Actuary resigned after the end of the reporting period, and left VitalityHealth in October 2016. The new Chief Actuary has been appointed.

The Actuarial Function produces a written report to be submitted to the Board annually setting out the tasks that have been undertaken by the Actuarial Function and their results, and clearly identifies any deficiencies and gives recommendations on how such deficiencies should be remedied. Over the course of the year to June 2016, the function continued to give appropriate consideration to the technical provisions for the small remaining claims tail.

#### **B.7 OUTSOURCING**

Vitality Corporate Services Limited provides management services to the Company including the recharge of expenses incurred on its behalf. All staff costs incurred by Vitality Corporate Services Limited in respect of the Company branded products are allocated and recharged to the Company. The jurisdiction is the United Kingdom.

The Company's Outsourcing Policy is to follow the process below;



The Company is currently utilising several service providers to undertake critical or important functions on its behalf. The details of these service providers, and the jurisdictions they operate in, are provided below:

DESCRIPTION OF FUNCTIONS OR ACTIVITIES	JURISDICTION
IT Outsourcing Services. This consists of desktop support, which covers support for desktop devices, telephony, mobile devices, and storage.	United Kingdom
Inbound document scanning services. Incoming mail to Vitality is scanned into Vitality systems where it is subsequently indexed/tagged.	United Kingdom
Intragoup IT and Business Processing outsourcing services to the Company. IT services include hosting services and software maintenance and support. Business services include underwriting and administration services.	South Africa
Business Process Outsourcing services including Indexing, Invoice Processing, Administrative Processing, Claims Assessment, and Intermediary Support.	India
Facilities management services. Specifically this covers reactive work orders and planned maintenance works across the Company's property estate.	United Kingdom
Provide outbound print and fulfilment services. This includes digital printing, collation, and distribution of Vitality membership and marketing materials.	United Kingdom
Provide IT Outsourcing services to the Company. These services cover day-to-day software maintenance, support, and development activities across a range of core systems.	India United Kingdom
Part managed payroll service for Vitality staff. This includes payroll set-up, payroll re-runs, additional reports, and manual payslips	United Kingdom
IT Outsourcing services to the Company. This includes managed hosting services which covers installation and management of datacentre assets.	United Kingdom
Business Processing Outsourcing services to the Company. Specifically they provide policy and claims handling for the closed Cash Plan book.	United Kingdom
Outbound print and fulfilment services. Notice has been served on this relationship. The services are currently being transitioned to Real Digital International Ltd.	United Kingdom
Internal Audit services	United Kingdom
Vitality Corporate Services Limited provides management services to the Company including the recharge of expenses incurred on its behalf. All staff costs incurred by Vitality Corporate Services Limited in respect of the Company branded products are allocated and recharged to the Company.	United Kingdom

### **B.8 SYSTEM AND GOVERNANCE – ANY OTHER INFORMATION**

No further information.

## C RISK PROFILE

#### C.1 UNDERWRITING RISK

#### C.1.1 Description of the measures used to assess underwriting risks

The following measures are used to assess underwriting risks:

- Experience analysis the Company projects the expected premiums and claims that it anticipates for the year ahead, the company then tracks performance against the expected rates and reports the results to the Executive Committee. Any deviations from the expected results are identified and corrective action where necessary put in place. The options available to rectify deviations through a structured pricing strategy include changes in pricing for renewal policies or new business, adjustments to exclusions and excess amounts to control claims costs, changes in the underwriting process to improve the identification of underwriting risks and the portfolio mix at the point of sale.
- Economic capital modelling the Company has developed a methodology of assessing underwriting risks which involves analysing any changes in the patterns of claims and premiums over time. This analysis gives an indication of a deterioration or improvement of the underwriting risk profile for the business over time.
- Reserving process the reserving process carried out to set the claims technical provisions includes an
  analysis of claims settlement patterns and other known operational processes that impact the underwriting risk
  profile. Key areas of the business including Clinical Risk, Finance, Actuarial, Risk and Business Intelligence
  confer on the claims experience and whether any new information exists that should be taken into account in
  the process.
- Risk and control assessments the Company has implemented an Enterprise Risk Management framework
  which requires all teams across the business to carry out a risk and control self-assessment which would
  highlight any underwriting risk issues that need to be taken into account when assessing the risk profile for the
  business. The reserves are determined by the Chief Actuary and subject to review by the Reserving and
  Actuarial Committees before being approved by the Audit Committee.
- The Solvency Capital Requirement the standard formula Solvency Capital Requirement includes an assessment and quantification of the underwriting risk exposure.

#### C.1.2 Description of the material underwriting risks

The Company does not write any new business, and the last policy on the Company completed its contract on the 18<sup>th</sup> May 2015, therefore the Company only has the liability for lives that were insured prior to 18<sup>th</sup> May 2015. The outstanding claims left are small (less than £50k) and do not constitute a material underwriting risk.

#### C.1.3 Investment assets and prudent person principle as applied to underwriting risks (as appropriate)

Not applicable to underwriting risks.

#### C.1.4 Risk mitigation techniques used for underwriting risks

The following list outlines the techniques used for mitigating underwriting risks in the Company:

• Claims risk management - high level claim trends and key performance indicators are monitored closely by the Clinical Intelligence team and reported to key areas of the Company. The effectiveness of this technique is monitored regularly by reporting the underwriting performance results to the Executive Committee at least monthly.

### C.1.5 Risk sensitivity for underwriting risks

The risk profile is too low to carry out sensitivity testing for.

#### C.2 MARKET RISK

#### C.2.1 Description of the measures used to assess market risks

The following measures are used to assess market risks:

- Risk and control assessments the Enterprise Risk Management framework of the business requires all teams
  across the business to carry out a risk and control self-assessment which would highlight any market risk issues
  that need to be taken into account when assessing the risk profile for the business.
- Risk review of investment strategy any proposals of changes to the investment strategy include a risk review.
   This involves a risk assessment of the proposal using metrics such as reviewing the Value at Risk of the proposed strategy.
- The Solvency Capital Requirement the standard formula Solvency Capital Requirement includes an assessment and quantification of the market risk exposure.

#### C.2.2 Description of the material market risks

The Company's core business is the writing of private medical insurance contracts which are annually renewable and have a relatively short tail (with e.g. claims reserves effectively becoming negligible by c. 9 months after a given cohort of claims have been incurred). Given this short duration, a relatively conservative investment strategy is taken, with a large proportion of investments held in overnight or short-term deposits.

The Company is therefore not exposed to any material market risks.

#### C.2.3 Investment assets and prudent person principle as applied to market risks (as appropriate)

In relation to the prudent person principle, the assets held by the Company are compliant with the Solvency II Directive.

The assets held are appropriately understood and the associated risks have been identified, measured and taken into account in the company's overall solvency needs assessment which is documented in the ORSA report.

The assets held to meet the MCR and SCR meet the required security, quality, liquidity and availability. Details of this assessment are captured in the ORSA report.

The Company's technical provisions have a very short duration. On average, we expect 85% of the invoices originating from a treatment month to be settled within three months, 95% to be settled within six months and 99% to be settled within nine months. Therefore, as more than 90% of the assets are kept in short term cash vehicles, the duration of the assets is closely matched to the liabilities as stipulated by the Directive.

The Company does not invest in derivative vehicles for investment income purposes. The UCITS fund may use derivatives to contribute to a reduction of risks or facilitate efficient portfolio management.

All the Company's assets are held by counterparties through vehicles that are subject to a regulated financial market.

#### C.2.4 Concentration risk

On the 30th June 2016, all the cash was held with a single counterparty, but the amount held was very small relative to the total funds in the group (less than 1%), therefore the risk is not material. This counterparty is one with an 'AA' rating by a leading ratings agency.

#### C.2.5 Risk mitigation techniques used for market risks

The Company does not participate in any speculative, arbitrage or trading activities. The Company targets a level of security, quality, profitability and availability in its investment activities:

- Security No investment vehicle is used, which poses any material risk of the capital amount being subject to significant price volatility, significantly eroded, lost or where the ultimate loss is greater than the investment.
- Quality The credit quality of any interest-bearing investment should be investment grade i.e. only legal entities or paper rated "BBB" or higher by Standard & Poor's, Moody's or Fitch credit ratings agencies.
- Profitability Assets are only added to the portfolio when their expected return is deemed sufficient relative to
  the risk taken and is within risk appetite. The expected returns must be evaluated after considering any
  additional solvency capital required as a result associated with the investment.
- Availability All investments are fully admissible from a regulatory capital perspective, and that the types of
  investments do not significantly increase the Solvency Capital Requirement or Minimum Capital Requirements
  obligations of the company.

#### C.2.6 Risk sensitivity for market risks

Market risk made up 99% of the Solvency Capital Requirement on the 30th June 2016. The Company owns VHL, therefore the key risk to the Company is that the value of VHL falls. The SCR is therefore driven entirely by this risk.

#### C.3 CREDIT RISK

#### C.3.1 Description of the measures used to assess credit risks

The following measures are used to assess credit risks:

- Risk and control assessments the Enterprise Risk Management framework of the business requires all teams across the business to carry out a risk and control self-assessment which would highlight any credit risk issues that need to be taken into account when assessing the risk profile for the business.
- The Solvency Capital Requirement the standard formula Solvency Capital Requirement includes an assessment and quantification of the credit risk exposure.

#### C.3.2 Description of the material credit risks

- The largest credit risk exposure for the Company arises from the counterparties holding the company's assets, there is a risk that they default when the company requires the funds. The Company also invests in a bond portfolio consisting of corporate bonds and gilts, this investment gives rise to more credit risk for the company.
- The Company does not provide loans on the open market or have any credit risk exposure to reinsurance counterparties.

#### C.3.3 Investment assets and prudent person principle as applied to credit risks (as appropriate)

Not applicable.

#### C.3.4 Risk mitigation techniques used for credit risks

The following list outlines the techniques used for mitigating credit risk:

• The credit quality of any interest-bearing investment should be investment grade i.e. only legal entities or paper rated "BBB" or higher by leading credit ratings agencies.

#### C.3.5 Risk sensitivity for credit risks

Counterparty default risk made up 11% of the Solvency Capital Requirement on the 30th June 2016, the standard formula Solvency Capital Requirement was used for the stress testing.

Given that the 1-in-200 year adverse level for credit risk is 11% of the Solvency Capital Requirement, then a capital cover ratio in excess of 111% would withstand this level of credit risk should it materialise. The Company is targeting a higher level of cover and should therefore comfortably with-stand very severe credit risk materialisations.

#### C.4 LIQUIDITY RISK

#### C.4.1 Description of the measures used to assess liquidity risks

The following measures are used to assess liquidity risks:

• Risk and control assessments – the Enterprise Risk Management framework of the business requires all teams across the business to carry out a risk and control self-assessment which would highlight any liquidity risk issues that need to be taken into account when assessing the risk profile for the business.

#### C.4.2 Description of the material liquidity risks

The Company invests all its assets in highly liquid assets and the liquidity coverage ratio (a simple quantitative metric which expresses the sum of the available liquid assets and expected inflows as a multiple of expected outflows) is used to measure liquidity risk. This is currently not a material risk for the Company.

#### C.4.3 Investment assets and prudent person principle as applied to liquidity risks (as appropriate)

Not applicable.

#### C.4.4 Risk mitigation techniques used for liquidity risks

The following list outlines the techniques used for mitigating liquidity risks:

- The Company considers the total liquidity needs in the short and medium term, including an appropriate liquidity buffer to guard against a liquidity shortfall.
- The Company monitors the level of liquid assets, including a quantification of potential costs or financial losses arising from an enforced realisation, including the identification and costs of alternative financing tools.
- The Company reviews the effect on the liquidity situation of expected new business during the business planning process.

#### C.4.5 Expected profit included in future premiums

The expected profit included in the future premiums is calculated as the decrease in technical provisions that would occur if it was assumed that no future premiums are received on existing contracts. This amount is nil for the Company as there are no live policies in the Company, therefore there are not future premiums.

#### C.4.6 Risk sensitivity for liquidity risks

The outstanding claims provision in the Company was less than £50k on the 30<sup>th</sup> June 2016, the cash balance stood in excess of £1m and the Company does not carry any operating costs as it does not write any live policies. Therefore the liquidity risk profile is immaterial.

#### C.5 OPERATIONAL RISK

#### C.5.1 Description of the measures used to assess operational risks

The following measures are used to assess operational risks:

- Risk and control assessments the Enterprise Risk Management framework of the business requires all teams across the business to carry out a risk and control self-assessment which would highlight any operational risk issues that need to be taken into account when assessing the risk profile for the business.
- The Solvency Capital Requirement the standard formula Solvency Capital Requirement includes an assessment and quantification of the operational risk exposure.

#### C.5.2 Description of the material operational risks

As the Company does not host any live policies, there is very limited operational activity carried out for it. Therefore, there were no material operational risks.

#### C.5.3 Investment assets and prudent person principle as applied to operational risks (as appropriate)

Not applicable.

#### C.5.4 Risk mitigation techniques used for operational risks

The following list outlines the techniques used for mitigating operational risks:

- Risk reduction where possible, the Company takes action to reduce the impact of a risk. The required actions vary by risk.
- Risk avoidance where risks are outside risk appetite and there are no commercially viable means of reducing the risk, the business may avoid the risk.
- Risk transfer reinsurance arrangements are an example of risk transfer as a mitigation technique.

Where the company has considered all other mitigation techniques and the risk remains out of appetite, it may proceed to accept the risk with the approval of the Risk Committee. The material operational risks which the Company is exposed to are identified and recorded in the risk register. Risks are assessed and once the actions required to manage the risks have been agreed, the risks are reported to senior management, the Risk Committee and the Board.

#### C.5.5 Risk sensitivity for operational risks

Operational risk made up less than 1% of the Solvency Capital Requirement on the 30th June 2016.

Given that the 1-in-200 year adverse level for operational risk is less than 1% of the Solvency Capital Requirement, then the sensitivity to this risk is immaterial.

### C.6 OTHER MATERIAL RISKS

C.6.1 Description of the measures used to assess other material risks
None.
C.6.2 Description of the material "other material risks"
None.
C.6.3 Investment assets and prudent person principle as applied to other material risks (as appropriate)
None.
C.6.4 Risk mitigation techniques used for other material risks
None.
C.6.5 Risk sensitivity for other material risks
None.

### **C.7 RISK PROFILE – ANY OTHER INFORMATION**

No other information.

## D Valuation for Solvency Purposes

#### **D.1 ASSETS**

#### D.1.1 Solvency II valuation for each material class of asset

#### D.1.1.1 Deferred tax assets

The value of the deferred tax asset [S.02.01.02.R0040.C0010] is £446k as at the reporting date. The valuation of the deferred tax asset takes into account the reduction in the UK main corporation tax rate to 19% and 18% that will be effective from 1 April 2017 and 1 April 2020 respectively. These rate changes were substantively enacted into UK law on 26 October 2015 in Finance (No.2) Act 2015 and are therefore recognised in the deferred tax asset as at the reporting date.

Following a management assessment of the future profitability of the Company, a deferred tax asset of £148k has been recognised at 30 June 2016 in respect of unrelieved losses of £766k. A deferred tax asset of £298k is due to short term timing differences. These balances are immaterial for further analysis.

#### D.1.1.2 Holdings in related undertakings, including participations

As at the reporting date the Company held a participation in Vitality Health Limited (VHL), an insurance undertaking. The value of VHL was 103,128k at the reporting date and this is reported in [S.02.01.02.R0090.C0010] in the SII balance sheet.

Holdings in related undertakings are valued using the adjusted equity method referred to in Article 13(b) of the Delegated Regulation as valuation in accordance with Article 10(2) of the Delegated Regulation is not possible. Therefore, VHL is valued per Article 13(3) of the Delegated Regulation which values the undertaking based on the Company's share of the excess of assets over liabilities of the related undertaking. The Company holds 100% of the share capital of VHL and therefore the valuation is 100% of VHL's excess of assets over liabilities under SII. The assets aggregated in line [S.02.01.02.R0090.C0010] are comparable by nature, function, risk and materiality.

Any significant estimates used in valuing VHL's excess of assets over liabilities is covered in VHL's SFCR in section D on valuation of assets and liabilities. The Company does not apply judgment, as the valuation is taken from cell [S.02.01.02.R1000.C0010] of the VHL SII balance sheet.

#### D.1.1.4 Other loans and mortgages

As at the reporting date, the Company provided £14,670k in the form of a long term subordinated loan to Vitality Health Limited, which is recorded in other loans and mortgages [S.02.01.02.R0260.C0010]. The loan is repayable on 31 December 2020, and accrues interest at a floating rate of 400 basis points over LIBOR.

Other loans and mortgages had a solvency valuation of £14,670k at the reporting date. Per Article 2.1(1) of the Valuation section of the Rulebook assets should be valued "at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction. As there are no quoted market prices available per Article 10(3) of the Delegated Regulation. To meet the requirements of Article 2.1(1) a discounted cash flow has been used for the valuation method using relevant market inputs per Article 10(6) of the Delegated Regulation. No repayments are made and therefore the asset is growing with the capitalisation of accrued interest.

The main assumptions are the discount rate used and the arm's length rate of interest. The risk free rate was determined at LIBOR as interest in the loan is based on a floating LIBOR balance. The arm's length interest rate must

#### Vitality Health Insurance Limited

be considered as the subordinated loan is provided to a fellow Discovery Group Europe Limited group company, Vitality Health Limited. The arm's length rate of interest is deemed to be reasonable and meet the arm's length requirement of Article 2.1(1) of the Valuation section of the Rulebook – it is equivalent to a rate for a commercial loan of the same size.

The timing of the economic inflow is contractually agreed upon and this is the repayment date of 31 December 2020. There is some uncertainty about the future economic inflows, as the valuation assumes that the loan will be held until the repayment date. However, this may not be the case if the loan is settled early which is allowable under the agreement.

#### D.1.1.5 Receivables

Receivables in the SII balance sheet at the reporting date are valued at £471k and consists of insurance and intermediaries receivables of £66k [S.02.01.02.R0360.C0010], reinsurance receivables of £52k [S.02.01.02.R0370.C0010] and receivables (trade, not insurance) of £353k [S.02.01.02.R0380]. The balances are immaterial for further analysis. The receivables above are aggregated due to the closely linked nature, function, risk and materiality of the assets.

#### D.1.1.6 Cash and cash equivalent

As at the reporting date, the Company had £1,055k held as cash and cash equivalents [S.02.01.02.R0410.C0010]. Cash and cash equivalents are valued at fair value as reported to the Company by the relevant financial institution at the end of the period, per Article 10(2) of the Delegated Regulation.

The cash holdings are instant access and the Company has had no issues withdrawing or moving money held in these accounts in the past. The assets allocated to the cash and cash equivalents line [S.02.01.02.R0410.C0010] are aggregated as they are comparable by nature, function, risk and materiality.

#### D.1.2 Differences between Solvency II valuation and local GAAP/IFRS valuation by material class of asset

#### D.1.2.1 Deferred tax assets

There is no difference between the recognised deferred tax asset in the financial statements and the deferred tax asset recognised in the balance sheet for solvency and therefore there are no closing procedures for providing SII figures.

#### D.1.2.2 Holdings in related undertakings, including participations

Under IFRS, investments in Group undertakings and participating interest are stated at cost, unless their value has been impaired in which case they are valued at their realisable value or value in use as appropriate. Therefore, under IFRS the valuation is equivalent to the capital injections made by the Company in Vitality Health Limited. However, under SII the valuation is made at the excess of assets over liabilities, where assets and liabilities are valued on a SII basis.

#### D.1.2.3 Deposits other than cash equivalents

In the financial statements deposits other than cash equivalents fall under the cash and cash equivalents financial statement line item. There are no differences between the Solvency II valuation and the IFRS valuation of deposits other than cash equivalents.

#### D.1.2.4 Other loans and mortgages

There is no difference between the subordinated loan receivable in the financial statements and the subordinated loan receivable in the balance sheet for solvency and therefore there are no closing procedures for providing SII figures.

#### D.1.2.5 Receivables

There is no difference between the valuation of receivables under IFRS and SII. The only differences are in the mapping of accounts to financial statement line items and SII lines. The financial statements value receivables as loans and receivables and therefore value them using amortised cost. This is deemed to approximate to fair value due to the short term nature of the receivable. Therefore the Solvency II and IFRS valuations are the same.

#### D.1.2.6 Cash and cash equivalents

There are no differences between the Solvency II valuation and the IFRS valuation of cash and cash equivalents.

#### D.2 TECHNICAL PROVISIONS

#### D.2.1 Technical provisions analysed by each material line of business

The value of the Company's technical provisions are set out in template 17.01.02 (Non-Life Technical Provisions). All liabilities are denominated in Great Britain Pounds (GBP). Supplementary information regarding delays in timing of settlement and apportionment of the claims technical provision to the most recent and prior accident years are included in template 19.01.01 (Non-Life insurance claims). The Company includes all its business under 'medical expenses insurance'. All business is direct and there is no inwards reinsurance.

The Company's technical provisions consist of the claims technical provision, and the risk margin. These are set in line with the Solvency II regulations. There is no premium technical provision since there are no active policyholders.

Claims technical provisions are determined using actuarial techniques widely used in non-life insurance businesses. These are principally a range of 'chain-ladder' techniques supplemented by additional analysis including trend analyses, and consideration of compound loss and delay distributions. These methods rely implicitly on stability in the periods between the date of medical treatment, issuance of invoices by providers, and then receipt, processing and settlement of these invoices by the Company. The methods are applied to monthly accident cohorts. Assumptions regarding expenses related to invoice settlement are considered and included. The timing, in particular of the delays in settlement of invoices relating to medical claims are allowed for. The provision is discounted using the risk free rates from the "relevant risk-free interest rate structure" published by EIOPA for the reporting date. The risk margin is set in line with the regulations and is broadly equal to seven per-cent of the SCR.

No transitional provisions have been applied in the calculation of technical provisions.

An analysis of the change in technical provisions over the reporting period has not been provided as the Company was not subject to the Solvency II regime in the prior period.

#### D.2.2 Uncertainty associated with the value of technical provisions

The Company ceased renewing business during 2015, so a small claims technical provision remains in respect of the tail relating to prior-year exposures. It is determined on a best-estimate basis, and uncertainty may only arise through exceptional late reporting and subsequent agreement to settle a small number of claims from these years. This is anticipated to be highly unlikely. The nature of the Company's Solvency Capital Requirement (SCR) being dominated by the market equity risk requirement regarding its participation in Vitality Health Limited, means the risk margin, determined as a function of the SCR, means uncertainty in its evaluation is primarily dependent on the net asset value of that insurance entity.

## D.2.3 Differences between Solvency II valuation and local GAAP/IFRS valuation of Technical Provisions analysed by each material line of business

The underlying methodologies for the claims technical provision under Solvency II is based closely on the IFRS approach. Solvency II introduces a requirement to discount cash-flows based on their timing, while the Solvency II recognition of invoice settlement expenses allows fully for fixed and indirect costs within the technical provisions compared to IFRS where only marginal, direct costs are considered as an accounting liability. Given the claims technical provision itself is small, the two valuation techniques give rise to trivial differences. The Company does not make any allowance for a risk margin when setting its IFRS provisions. As such the Solvency II treatment is additive in comparison.

#### **D.3 OTHER LIABILITIES**

#### D.3.1 Solvency II valuation for each material class of other liabilities

#### D.3.1.1 Insurance & intermediaries payables

Insurance & intermediaries payable [S.02.01.02.R0820.C0010] of £50k consists of claims outstanding and premium refunds payable. The claims outstanding amounts are valued at fair value and therefore the Solvency II valuation meets Article 10(4) of the Delegated Regulation. Premium refunds payable are valued at amortised cost which is equivalent to fair value and is therefore valued in accordance with the SII valuation rules. Insurance & intermediaries payables are immaterial for further analysis.

The liabilities allocated to the line 'Insurance & intermediaries payables' (R0820) are aggregated as they are comparable by nature, function, risk and materiality. These all relate to insurance payables based on insurance contracts with similar terms and therefore are aggregated for solvency.

#### D.3.1.2 Payables (trade, not insurance)

Payables (trade, not insurance) [S.02.01.02.R0840.C0010] are valued at the fair value of the payables at the reporting date. The material items within the year-end balance of £545k are an intercompany payable owed to another group company, sundry creditors and the negative valuation of the Company's investment in Healthcode Limited.

The short term intercompany payable and short term sundry creditors are valued at amortised cost which approximates to fair value and is therefore in line with Article 14(1) of the Delegated Regulation.

As at the reporting date the Company held a 20% participation in Healthcode Limited. Healthcode Limited had a negative adjusted equity value of £2k at the reporting date. Holdings in related undertakings are valued using the adjusted equity method referred to in Article 13(b) of the Delegated Regulation as valuation in accordance with Article 10(2) of the Delegated Regulation is not possible. Therefore, Healthcode is valued per Article 13(3) of the Delegated Regulation which values the undertaking based on the Company's share of the excess of assets over liabilities of the related undertaking. The Company holds 20% of the share capital of Healthcode Limited and therefore the valuation is 20% of VHL's excess of assets over liabilities under SII.

The assets aggregated in line [S.02.01.02.R0840.C0010] are comparable by nature, function, risk and materiality. There is not considerable estimation uncertainty, as these balances are based on historical data. From past experience, the final settled amount of the liabilities does not deviate materially from the original valuation.

## D.3.2 Differences between Solvency II valuation and local GAAP/IFRS valuation by material class of other liabilities

#### D.3.2.1 Insurance & intermediaries payables

There are no material differences in the solvency valuation of claims payable to the valuation approach taken in the financial statements. Under IFRS, these are valued as financial liabilities under IAS39 and recognised as other financial liabilities measured at amortised cost using the effective interest method. Therefore, the initial valuation is at fair value. This is established as the cost of settling those liabilities to the customer - the value of the cash to be paid. The financial liabilities are not subsequently revalued to amortised cost, as this is deemed to be approximately equivalent to fair value. The valuation under Solvency II and in the financial statements is therefore equivalent.

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#### D.3.2.2 Payables (trade, not insurance)

The IPT payable is a financial liability valued under IFRS as loans and receivables and held at amortised cost which is deemed to approximate to fair value due to the short settlement time after the reporting date. The intercompany payables are financial liabilities valued as loans and receivables and held at amortised cost which is deemed to approximate to fair value. There is therefore no difference between the valuation for solvency and for the financial statements in the period.

### **D.4 ALTERNATIVE METHODS OF VALUATION**

There are no alternative methods of valuation used by the Company to value assets or liabilities.

#### D.5 VALUATION FOR SOLVENCY PURPOSES – ANY OTHER INFORMATION

#### D.5.1 Risk management areas

#### D.5.1.1 Underwriting and reserving

The Company's Underwriting Policy and Reserving Risk Policy set out the regular monthly monitoring of claims ratios, pricing adequacy and reserving adequacy. This feedback allows material deviations from expected levels to be identified, acted upon, and appropriate changes to pricing rates and provisioning assumptions to be implemented.

The Company's Data Quality Policy is implemented through a monthly data quality forum that tracks and evaluates the results of the execution of a series of data quality rules. The rules and related tolerances themselves are also reviewed on a basis no less frequent than annual.

VitalityHealth have implemented claims management procedures which are designed to cover the entire cycle of claims effectively. Key controls in place for management of claims include, but are not limited to:

- a. Director-level ownership for authorisation, claims, invoicing, processing, and claims fund management
- b. A dedicated invoice performance and governance team in the Deputy CEO division
- c. Separate claims processing teams, mapped and sub-divided by specialist functions and expertise
- d. A dedicated partnership manager for the portion of claims management which is undertaken offshore
- e. Monthly oversight and scrutiny of claims performance and payments at Executive Committee and Reserving Committee meetings
- f. Twice-monthly oversight and scrutiny of claims processing performance
- g. Regular convening of an operational claims management forum
- h. Ongoing operational oversight of operational claims management
- i. Full process description and mapping of claims journeys
- i. Clear routes of escalation for different types of claims

In line with the Company's Reserving Risk Policy, the expected profits included in future premiums are determined in accordance with Article 260(2) of the Delegated Regulation. The calculation is made under the assumption that in the event of a policyholder discontinuing their policy for any reason and that future premiums are not received results in the position that no future events that would otherwise be insured will be considered as liabilities.

The Company groups all of its business in a single homogenous risk group. The fundamental nature of the business is to meet the costs of medical claims, and while the business operates variants of its product across different sales channels and across both individual and group markets the underlying sickness risks are identical.

The Company uses grouped data to determine its premium technical provisions which results in loss making policies being automatically offset against profit-making policies.

#### D.5.1.2 Asset-liability management

See section C.2.5 for the documentation of asset and liability mismatch and the actions if this is the case. See section C.2.3 on the Company's technical provisions.

#### D.5.1.3 Investment risk management

The actions taken by the Company to ensure that the Company's investments comply with the prudent person principle and take in to account the nature of the Company's business, its approved risk tolerance limits, its solvency position and risk-exposure are set out in section C.2.3.

See section C.2.5 for the quality comment on investment credit rating.

Per section C.2.3 - the Company does not invest directly in derivative vehicles for investment income purposes.

The investment portfolio is reviewed on a regular basis. See section C.2.4 for more details on concentration risk of the investment portfolio.

#### D.5.1.4 Liquidity risk management

Short term and long term liquidity risk is covered in section C.4.4. The composition of the assets and the availability of those assets to cover the Company's obligations as they fall due is covered in section C.2.3. See section C.4.1 for a description of the measures used to assess liquidity risks.

#### D.5.1.5 Concentration risk management

See section C.2.4 for concentration risk management.

#### D.5.1.6 Operational risk management

See section C.5.1 for measures used to assess operational risks.

#### D.5.1.7 Reinsurance and other insurance risk mitigation techniques

See section C.1.4 for the approach to insurance risk mitigation techniques and section C.3.2 for the analysis of credit risk in the Company.

## E CAPITAL MANAGEMENT

#### **E.1 OWN FUNDS**

#### E.1.1 Objective, policies and processes for managing own funds

The Company's available own funds, eligible own funds and ratio of eligible own funds over SCR and MCR are disclosed in QRT S.23.01. The objectives of the business is to maintain sufficient own funds to cover the SCR and MCR with an appropriate buffer. These should be of sufficient quality to meet the eligibility requirements in Article 82 of the Delegated Regulation. The Company holds regular meetings of senior management, which are at least quarterly, in which the ratio of eligible own funds over SCR and MCR are reviewed. The committees that review solvency are described in more detail in section 3.1 General Information on the System of Governance. As part of own funds management, the Company prepares ongoing annual solvency projections and reviews the structure of own funds and future requirements. The business plan, which forms the base of the ORSA contains a five year projection of funding requirements as part of the business plan process and this helps focus actions for future funding. There were no material changes in the objectives, policies and processes employed by the undertaking for managing its own funds.

The following basic own-fund items are deemed to substantially possess the characteristics set out in Article 3.5(1) and (2) of the Own Funds section of the Rulebook. Per Article 69 of the Delegated Regulation they take into consideration the features set out in Article 3.6 of the Own Funds section of the Rulebook when determining the tier of own funds in to which the basic own fund items fall.

#### E.1.2 Own funds classified by tiers

The Solvency II regime was not in place as at 30 June 2015 and therefore comparatives are not available and as such the movements of own fund items during the period are not available.

#### E.1.2.1 Tier 1 unrestricted:

Total available tier 1 unrestricted own funds (T1U) of £116,975k consists of £249,650k of ordinary share capital and is reduced by £132,675k reconciliation reserve. Both of these are basic own funds. These are analysed as follows:

#### Ordinary share capital:

There is £249,650k of called up, issued and fully paid ordinary share capital at the reporting date. This is a high quality, available, own fund item that meets the tier 1 features determining classification as specified in Article 71 of the Delegated Regulation. The ordinary share capital is available, is not subordinated in any way, and has no restricted duration. Article 71 (1)(e) of the Delegated Regulation does not apply and therefore there is no loss absorbency mechanism described here.

#### Reconciliation reserve:

The negative reconciliation reserve of £132,675k is made up of £117,421k Solvency II excess of assets over liabilities less £250,096k of other basic own fund items per Article 70 of the Delegated Regulation and the Technical Standards. There are no foreseeable dividends or own shares held. The reconciliation reserve is available, is not subordinated, and has no restricted duration. Article 71 (1)(e) of the Delegated Regulation does not apply and therefore there is no loss absorbency mechanism described here.

#### E.1.2.2 Tier 3:

#### An amount equal to the value of net deferred tax assets:

Total available tier 3 own funds consist of £446k net deferred tax assets at 30 June 2016. This is consistent with Articles 76 and 77 of the Delegated Regulation. The deferred tax asset will be unwound over future periods dependent on future available profits and the movement in the tax written down value of certain assets. This is deemed a basic own fund item. The amount equal to the value of net deferred tax assets is available, is subordinated to the extent that it ranks after the claims of all policyholders and beneficiaries and non-subordinated creditors, and has no restricted duration as it is based on carried forward losses that do not expire.

#### E.1.3 Eligible amount of own funds to cover the Solvency Capital Requirement, classified by tiers

Total available own funds to meet the SCR are £117,421k [S.23.01.01.R0500.C0010]. No limits on the available own funds are breached and therefore this leaves total eligible own funds to meet the SCR of £117,421k, with each tier contributing the following: tier 1 unrestricted £116,975k and tier 3 £446k.

The eligible own funds over SCR ratio is 481.21% [S.23.01.01.R0620.C0010] as at 30 June 2016.

#### E.1.4 Eligible amount of own funds to cover the Minimum Capital Requirement, classified by tiers

The total available own funds to meet the MCR are £116,975k [S.23.01.01.R0510.C0010]. Tier 3 own funds cannot form part of total available own funds to meet the MCR. The total eligible own funds to meet the MCR are £116,975k [S.23.01.01.R0550.C0010], with tier 1 unrestricted own funds of £116,975k forming the entire balance.

The eligible own funds over MCR ratio is 1917.52% [S.23.01.01.R0640.C0010] as at 30 June 2016.

## E.1.5 Difference between equity as shown in the financial statements and the Solvency II value excess of assets over liabilities

Total equity per the financial statements was £327,202k as at 30 June 2016. Excess over liabilities as calculated for solvency was £117,421k. There are no differences between ordinary share capital in the financial statements and the amount reported in basic own funds. The difference of £209,781k between the net assets of the Company in the financial statements and the solvency valuation of the excess of assets over liabilities is due to adjustments to the Statutory Accounts Value in order to value assets and liabilities at their SII valuations and the subsequent impact on accumulated losses when performing these adjustments. The adjustments are documented in the section D covering valuation of material assets and liabilities per Article 296 of the Delegated Regulation. The summary of the taxed adjustments to the Statutory Accounts Value to give the solvency II value [S.02.01.C0010] are listed here:

ADJUSTMENT DESCRIPTION	AS AT 30 JUNE 2016 (£'000)
Net assets under IFRS	327,202
Adjustments for Technical Provisions under SII	(1,364)
Adjustment to the value of Healthcode Limited	(123)
Adjustment to the value of Vitality Health Limited	(166,338)
Restrict Deferred Tax Asset	(41,956)
Excess of assets over liabilities [S.02.01.02.R1000.C0010]	117,421

Figure 3

#### E.2 SOLVENCY CAPITAL REQUIREMENT AND MINIMUM CAPITAL REQUIREMENT

The Solvency Capital Requirement and Minimum Capital Requirement for the Company are set out in templates 25.01.01 (Solvency Capital Requirement – for undertakings on standard formula) and 28.01.01 (Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity) respectively. The template provides for a split by risk modules. The Company applies the standard formula, without modification for undertaking specific parameters, and has not used any simplifications allowed by the regulations. The final amounts remain subject to supervisory assessment. The Company has not received any imposed capital add-ons or imposed undertaking specific parameters.

Following the calculations specified in the regulations, the calculation of the Company's 'combined minimum capital requirement' is less than 0.25 times the Solvency Capital Requirement (SCR) and so the Minimum Capital Requirement (MCR) is equal to 0.25 times the SCR.

	30 June 2016
Market risk	£24,382k
Counterparty default risk	£64k
Health underwriting risk	£7k
Diversification	(£53k)
Operational risk	£1k
SCR	£24,401k
MCR	£6,100k

An analysis of the change in SCR and MCR over the reporting period has not been provided as the Company was not subject to the Solvency II regime in the prior period.

# E.3 USE OF THE DURATION-BASED EQUITY RISK SUB-MODULE IN THE CALCULATION OF THE SOLVENCY CAPITAL REQUIREMENT

Not applicable

# E.4 DIFFERENCES BETWEEN THE STANDARD FORMULA AND ANY INTERNAL MODEL USED

Not applicable

# E.5 NON-COMPLIANCE WITH THE MINIMUM CAPITAL REQUIREMENT AND NON-COMPLIANCE WITH THE SOLVENCY CAPITAL REQUIREMENT

The Company has complied continuously with both the Minimum Capital Requirement and Solvency Capital Requirement throughout the reporting period.

#### **E.6 CAPITAL MANAGEMENT – ANY OTHER INFORMATION**

Not applicable

## F ADDITIONAL VOLUNTARY INFORMATION

#### F.1 TRANSITIONAL INFORMATION

Under Article 314(1b) of the Delegated Regulation a transitional information requirement is required whereby a qualitative analysis between the SII regime and the old solvency regime is performed. The Company is not required to perform day one reporting, as it has a year-end date of 30 June. As at 1 July 2015 there were a number of material differences between the Solvency I regime and the Solvency II regime. These are discussed below and fall under the following areas: technical provisions, the long term subordinated loan receivable, valuation of participations and deferred tax. All other material assets and liabilities in the Solvency II balance sheet are treated the same and valued in the same way under the previous regime and the current regime at the opening balance sheet date.

The IFRS technical provisions are removed and replaced with the technical provisions as calculated under a Solvency II basis, which is covered in section D.1 Technical Provisions for those liabilities in lines [S.02.01.02.R0580.C0010] and [S.02.01.02.R0590.C0010]. This includes the removal of the claims handling provision and claims outstanding provision. The IFRS calculated claims reserves are effectively replaced by the Solvency II valuation of the gross claims technical provision. The Solvency II risk margin is also applied.

The long term subordinated loan receivable is allowable under SII, but was disallowable under Solvency I.

Under SII the valuation of participations in undertakings of the Company are valued at adjusted equity value – see sections D.1.1.2 and D.3.1.2 for the valuation of Vitality Health Limited and Healthcode Limited respectively. Under Solvency 1 the only adjustment was to remove the disallowable deferred tax asset in Vitality Health Limited, but this is now allowable under SII and forms part of the adjusted equity value.

Finally the deferred tax asset [S.02.01.02.R0040.C0010] was not available under Solvency I at the value recorded in the financial statements, however is available under SII and falls under tier 3 basic own funds. The available deferred tax asset under Solvency II is restricted to the value that has been recognised in the financial statements if, following taxed Solvency II adjustments of other balances, the deferred tax asset increases. The deferred tax asset is then further reduced by the eligibility limits on available own funds explained in detail in section E.1.3 and E.1.4.

#### F.2 OTHER ADDITIONAL VOLUNTARY INFORMATION

No further information.

## **G TEMPLATES**

The templates are provided as an appendix to this document, following section H. The Company is required to disclose the following templates as set out in the Commission Implementing Regulation (EU) 2015/2452 of 2 December 2015 laying down implementing technical standards with regard to the procedures, formats and templates of the solvency and financial condition report in accordance with Directive 2009/138/EC of the European Parliament and of the Council.

TEMPLATE CODE	TEMPLATE NAME
S.02.01.02	Balance sheet
S.05.01.02	Premiums, claims and expenses
S.05.02.02	Premiums, claims and expenses by country
S.17.01.02	Non-life technical provisions
S.19.01.21	Non-life insurance claims
S.23.01.01	Own funds
S.25.01.21	Solvency Capital Requirement – for undertakings on Standard Formula
S.28.01.01	Minimum Capital Requirement – Only life or only non-life insurance or reinsurance activity

# H APPROVAL BY THE ADMINISTRATIVE, MANAGEMENT OR SUPERVISORY BODY (AMSB) OF THE SFCR AND REPORTING TEMPLATES

Vitality Health Insurance Limited

Approval by the Board of Directors of the Solvency and Financial Condition Report

Financial period ended 30 June 2016

We certify that:

- the Solvency and Financial Condition Report ("SFCR") has been properly prepared in all material respects in accordance with the PRA rules and Solvency II Regulations; and
- 2 we are satisfied that:
  - a. throughout the financial year in question, the insurer has complied in all material respects with the requirements of the PRA rules and Solvency II Regulations as applicable to the insurer; and
  - **b.** it is reasonable to believe that, at the date of the publication of the SFCR, the insurer has continued so to comply, and will continue so to comply in future.

Neville Stanley Koopowitz

Neille Kaganite

Director and Chief Executive Officer

Date: 16 November 2016

#### **General information**

Undertaking name

Undertaking identification code

Type of code of undertaking

Type of undertaking

Country of authorisation

Language of reporting

Reporting reference date

Currency used for reporting

Accounting standards

Method of Calculation of the SCR

Matching adjustment

Volatility adjustment

Transitional measure on the risk-free interest rate

Transitional measure on technical provisions

Vitality Health Insurance Limited
213800IPBGB4QH78CW58
LEI
Non-life undertakings
GB
en
30 June 2016
GBP
The undertaking is using IFRS
Standard formula
No use of matching adjustment
No use of volatility adjustment
No use of transitional measure on the risk-free interest rate
No use of transitional measure on technical provisions

#### List of reported templates

S.02.01.02 - Balance sheet

S.05.01.02 - Premiums, claims and expenses by line of business

S.05.02.01 - Premiums, claims and expenses

S.17.01.02 - Non-Life Technical Provisions

S.19.01.21 - Non-Life insurance claims

S.23.01.01 - Own Funds

S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula

S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

#### S.02.01.02 Balance sheet

		Solvency II
		value
	Assets	C0010
R0030	Intangible assets	
R0040	Deferred tax assets	446
R0050	Pension benefit surplus	
R0060	Property, plant & equipment held for own use	0
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	103,130
R0080	Property (other than for own use)	0
R0090	Holdings in related undertakings, including participations	103,128
R0100	Equities	0
R0110	Equities - listed	0
R0120	Equities - unlisted	0
R0130	Bonds	0
R0140	Government Bonds	0
R0150	Corporate Bonds	0
R0160	Structured notes	0
R0170	Collateralised securities	0
R0180	Collective Investments Undertakings	0
R0190	Derivatives	
R0200	Deposits other than cash equivalents	2
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	0
R0230	Loans and mortgages	14,670
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	
R0260	Other loans and mortgages	14,670
R0270	Reinsurance recoverables from:	0
R0280	Non-life and health similar to non-life	0
R0290	Non-life excluding health	0
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding index-linked and unit-linked	0
R0320	Health similar to life	
R0330	Life excluding health and index-linked and unit-linked	
R0340	Life index-linked and unit-linked	
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	66
R0370	Reinsurance receivables	52
R0380	Receivables (trade, not insurance)	353
R0390	Own shares (held directly)	0
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	1,055
	Any other assets, not elsewhere shown	
R0500	Total assets	119,772

Solvency II

#### S.02.01.02 **Balance sheet**

Solvency II value Liabilities C0010 R0510 Technical provisions - non-life 1,755 Technical provisions - non-life (excluding health) R0520 0 0 R0530 TP calculated as a whole 0 R0540 Best Estimate 0 R0550 Risk margin R0560 Technical provisions - health (similar to non-life) 1,755 R0570 TP calculated as a whole R0580 Best Estimate 47 R0590 Risk margin 1,708 R0600 Technical provisions - life (excluding index-linked and unit-linked) 0 R0610 Technical provisions - health (similar to life) 0 TP calculated as a whole R0620 Best Estimate R0630 R0640 Risk margin Technical provisions - life (excluding health and index-linked and unit-linked) 0 R0650 TP calculated as a whole R0660 R0670 Best Estimate R0680 Risk margin R0690 Technical provisions - index-linked and unit-linked 0 TP calculated as a whole R0700 Best Estimate R0710 R0720 Risk margin R0740 Contingent liabilities R0750 Provisions other than technical provisions R0760 Pension benefit obligations R0770 Deposits from reinsurers R0780 Deferred tax liabilities R0790 Derivatives R0800 Debts owed to credit institutions R0810 Financial liabilities other than debts owed to credit institutions R0820 Insurance & intermediaries payables 50 R0830 Reinsurance payables R0840 Payables (trade, not insurance) 545 R0850 Subordinated liabilities 0 R0860 Subordinated liabilities not in BOF R0870 Subordinated liabilities in BOF 0 R0880 Any other liabilities, not elsewhere shown **R0900 Total liabilities** 2,351 R1000 Excess of assets over liabilities

117,421

S.05.01.02
Premiums, claims and expenses by line of business

#### Non-life

Premiums written  R0110 Gross - Direct Business  R0120 Gross - Proportional reinsurance accepted R0130 Gross - Non-proportional reinsurance accepted R0140 Reinsurers' share R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net Claims incurred
R0110 Gross - Direct Business R0120 Gross - Proportional reinsurance accepted R0130 Gross - Non-proportional reinsurance accepted R0140 Reinsurers' share R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0120 Gross - Proportional reinsurance accepted R0130 Gross - Non-proportional reinsurance accepted R0140 Reinsurers' share R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0130 Gross - Non-proportional reinsurance accepted R0140 Reinsurers' share R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0140 Reinsurers' share R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0200 Net Premiums earned R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0210 Gross - Direct Business R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0220 Gross - Proportional reinsurance accepted R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0230 Gross - Non-proportional reinsurance accepted R0240 Reinsurers' share R0300 Net
R0240 Reinsurers' share R0300 Net
R0300 Net
Claims incurred
R0310 Gross - Direct Business
R0320 Gross - Proportional reinsurance accepted
R0330 Gross - Non-proportional reinsurance accepted
R0340 Reinsurers' share
R0400 Net
Changes in other technical provisions
R0410 Gross - Direct Business
R0420 Gross - Proportional reinsurance accepted
R0430 Gross - Non-proportional reinsurance accepted
R0440 Reinsurers' share
R0500 Net
R0550 Expenses incurred
R1200 Other expenses
R1300 Total expenses

Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)							
Medical expense insurance Income protection insurance insurance Insurance Income protection insurance Income Avoid Insurance Insurance Insurance Income Insurance Income Insurance Insurance Insurance Insurance Income Insurance							
C0010	C0020	C0030	C0040	C0050	C0060		
0							
0							
1,175							
239							
935							
0							
19							

S.05.01.02
Premiums, claims and expenses by line of business

#### Non-life

	<b>-</b>
D0440	Premiums written
R0110	Gross - Direct Business
R0120	
R0130	, ,
	Reinsurers' share
R0200	Net
	Premiums earned
R0210	
R0220	
R0230	Control proposition and control and control
R0240	
R0300	
	Claims incurred
R0310	Gross - Direct Business
R0320	
R0330	
R0340	Reinsurers' share
R0400	
	Changes in other technical provisions
R0410	
R0420	
R0430	Gross - Non-proportional reinsurance accepted
R0440	Reinsurers' share
R0500	Net
R0550	Expenses incurred
R1200	Other expenses
R1300	Total expenses
	•

Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)						
General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance Misc. finar loss			
C0080	C0090	C0100	C0110	C0120		
	liability insurance	liability suretyship insurance insurance	liability suretyship expenses insurance insurance	liability suretyship expenses Assistance insurance insurance		

S.05.01.02
Premiums, claims and expenses by line of business

	Non-life	Line of business for: accepted non-proportional reinsurance				
		Health	Casualty	Marine, aviation and transport	Property	Total
		C0130	C0140	C0150	C0160	C0200
	Premiums written					
R0110	Gross - Direct Business					0
R0120	Gross - Proportional reinsurance accepted					0
R0130	Gross - Non-proportional reinsurance accepted					0
R0140	Reinsurers' share					0
R0200	Net					0
D0040	Premiums earned					
R0210	Gross - Direct Business					0
R0220	Gross - Proportional reinsurance accepted Gross - Non-proportional reinsurance accepted					0
R0230 R0240	Reinsurers' share					0
R0300	Net					0
110300	Claims incurred					U
R0310	Gross - Direct Business					1,175
R0320	Gross - Proportional reinsurance accepted					0
R0330	Gross - Non-proportional reinsurance accepted					0
R0340	Reinsurers' share					239
R0400	Net					935
	Changes in other technical provisions					
R0410	Gross - Direct Business					0
R0420	Gross - Proportional reinsurance accepted					0
R0430	Gross - Non-proportional reinsurance accepted					0
R0440	Reinsurers' share					0
R0500	Net					0
R0550	Expenses incurred					19
R1200	Other expenses		•	-		
R1300	Total expenses					19

	S.05.02.01 Premiums, claims and expenses by country
	Non-life
R0010	
	Premiums written
R0110	Gross - Direct Business
R0120	Gross - Proportional reinsurance accepted
R0130	Gross - Non-proportional reinsurance accepted
R0140	Reinsurers' share
R0200	
	Premiums earned
	Gross - Direct Business
	Gross - Proportional reinsurance accepted
R0230	
	Reinsurers' share
R0300	
D0240	Claims incurred Gross - Direct Business
R0310	GIUSS - DIRECT DUSITIESS

R0320 Gross - Proportional reinsurance accepted
R0330 Gross - Non-proportional reinsurance accepted

R0420 Gross - Proportional reinsurance accepted
R0430 Gross - Non-proportional reinsurance accepted

Changes in other technical provisions

R0340 Reinsurers' share

R0440 Reinsurers' share

R0550 Expenses incurred R1200 Other expenses R1300 Total expenses

R0410 Gross - Direct Business

R0400 Net

R0500 Net

Home Country			-
C0080	C0090	C0100	C0110
0			
0			
0			
0			
0	0	0	0
ام			
0			
0			
0			
0	0	0	0
	-	<u> </u>	
1,175			
0			
0			
239			
935	0	0	0
^1			<u> </u>
0			
0			
0			
0	0	0	0
-	<u> </u>	<u> </u>	<u> </u>
19			

C0020

C0030

Top 5 countries (by amount of gross premiums written) - nonlife obligations

C0040

C0010

	S.05.02.01 Premiums, claims and expenses by country	C0050	C0060	C0070
	Non-life	Top 5 countries (b premiums written) -		Total Top 5 and home country
R0010				·
		C0120	C0130	C0140
	Premiums written	<u> </u>		
R0110	Gross - Direct Business			0
R0120	Gross - Proportional reinsurance accepted			0
R0130 R0140	Gross - Non-proportional reinsurance accepted Reinsurers' share			0
R0200	Net	0	0	0
110200	Premiums earned	<u></u>	0	<u> </u>
R0210	Gross - Direct Business			0
R0220	Gross - Proportional reinsurance accepted			0
R0230				0
R0240	Reinsurers' share			0
R0300	Net	0	0	0
	Claims incurred			
	Gross - Direct Business			1,175
	Gross - Proportional reinsurance accepted			0
R0330	Gross - Non-proportional reinsurance accepted			0
R0340	Reinsurers' share		0	239
R0400	Net	0	0	935
R0410	Changes in other technical provisions Gross - Direct Business			0
R0420	Gross - Proportional reinsurance accepted			0
R0430	Gross - Non-proportional reinsurance accepted			0
R0440	Reinsurers' share			0
R0500	Net	0	0	0
DOFFO	Funnance incomed		<u> </u>	
	Expenses incurred			19
	Other expenses Total expenses			19
K 1300	i otal expelises			19

S.17.01.02 Non-Life Technical Provisions

		Direct business and accepted proportional reinsurance Direct					ct business and accepted proportional reinsurance			
		Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	
		C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	
R0010	Technical provisions calculated as a whole	0								
R0050	Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole									
	Technical provisions calculated as a sum of BE and RM Best estimate Premium provisions									
R0060	Gross	0								
R0140	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default									
R0150	Net Best Estimate of Premium Provisions	0								
	Claims provisions									
R0160	Gross	47								
R0240	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default									
R0250	Net Best Estimate of Claims Provisions	47								
	Total best estimate - gross	47								
R0270	Total best estimate - net	47								
R0280	Risk margin	1,708								
R0300	Amount of the transitional on Technical Provisions Technical Provisions calculated as a whole Best estimate Risk margin									
R0320	Technical provisions - total	1,755								
R0330	Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	0								
R0340	Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	1,755								

S.17.01.02 Non-Life Technical Provisions

		Direct bus	siness and accepto	ed proportional re	insurance	Accepted non-proportional reinsurance				
		Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non-proportional health reinsurance	Non-proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance	Non-proportional property reinsurance	Total Non-Life obligation
		C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
R0010	Technical provisions calculated as a whole									0
R0050	Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole									0
R0060	Technical provisions calculated as a sum of BE and RM Best estimate Premium provisions Gross									0
R0140	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default									0
R0150	Net Best Estimate of Premium Provisions									0
	Claims provisions		•			•			•	<del>,</del>
R0160	Gross									47
R0240	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default									0
R0250	Net Best Estimate of Claims Provisions									47
	Total best estimate - gross									47
R0270	Total best estimate - net									47
R0280	Risk margin									1,708
	Amount of the transitional on Technical Provisions					,				-1
	Technical Provisions calculated as a whole Best estimate									0
	Risk margin									0
R0320	Technical provisions - total									1,755
R0330	Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total									0
R0340	Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total									1,755

S.19.01.21 Non-Life insurance claims

**Total Non-life business** 

Z0010 Accident year / underwriting year Accident Year

	Gross Claim (absolute am	ns Paid (non-c nount)	umulative)											
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	Year					Developm	ent year						In Current	Sum of years
		0	1	2	3	4	5	6	7	8	9	10 & +	year	(cumulative)
20100	Prior											0	0	0
20160	N-9	0	0	0	0	0	0	0	0	0	0		0	0
20170	N-8	0	0	0	0	575	0	0	0	0			0	575
20180	N-7	0	0	0	34	533	0	0	0				0	568
20190	N-6	0	0	88	32	586	0	0					0	706
20200	N-5	0	1,023	172	72	540	0						0	1,807
20210	N-4	151,446	1,079		25	4							4	152,688
20220	N-3	131,717	920		29								29	132,740
20230	N-2	118,664	694										52	119,409
20240	N-1	35,864	546										546	36,410
20250	N	4											4	4
20260												Tot	ti 635	444,908

	Gross undis (absolute am	counted Best ount)	Estimate Cl	aims Provisio	ons								
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	C0360 Year end
	Year					Developn	nent year						(discounted
		0	1	2	3	4	5	6	7	8	9	10 & +	data)
R0100	Prior											0	0
R0160	N-9	0	0	0	0	0	0	0	0	0	0		0
R0170	N-8	0	0	0	0	5,540	0	0	0	0			0
R0180	N-7	0	0	0	6	4,321	0	0	0				0
R0190	N-6	0	0	49	6	3,994	0	0					0
R0200	N-5	0	287	94	8	2,594	0						0
R0210	N-4	16,267	399	72	1	0							0
R0220	N-3	14,252	331	20	1								1
R0230	N-2	15,911	146	17									17
R0240	N-1	1,335	28										28
R0250	N	0											0
R0260												Total	46

#### S.23.01.01 Own Funds

	Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35	Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
R0010	Ordinary share capital (gross of own shares)	249,650	249,650		0	
R0030	Share premium account related to ordinary share capital	0	0		0	
R0040	Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings	0	0		0	
R0050	Subordinated mutual member accounts	0		0	0	0
R0070	Surplus funds	0	0			
	Preference shares	0		0	0	0
R0110	·	0		0	0	0
R0130		-132,675	-132,675		-	
R0140		0		0	0	0
R0160		446	0	0	0	446
KU180	Other own fund items approved by the supervisory authority as basic own funds not specified above	0	0	U	0	0
R0220	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds  Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	0				
	Deductions					
R0230	Deductions for participations in financial and credit institutions	0	0	0	0	
R0290	Total basic own funds after deductions	117,421	116,975	0	0	446
	Ancillary own funds					
R0300	Unpaid and uncalled ordinary share capital callable on demand	0				
R0310	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	0				
R0320	• •	0				
	A legally binding commitment to subscribe and pay for subordinated liabilities on demand	0				
R0340	Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	0				
R0350	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	0				
R0360	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0				
R0370	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0				
R0390	Other ancillary own funds	0				
R0400	Total ancillary own funds	0			0	0
	Available and eligible own funds					
R0500		117,421	116,975	0	0	446
R0510	Total available own funds to meet the MCR	116,975	116,975	0	0	770
R0540		117,421	116,975	0	0	446
R0550	· ·	116,975	116,975	0	0	
			, - <u>1</u>	- 1	-	
R0580 R0600		24,401 6,100				
R0600		481.21%				
R0620	· ·	481.21% 1917.52%				
110040	Tractio or English own running to more	1311.3270				

#### S.23.01.01

#### Own Funds

	Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35	Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
	Reconcilliation reserve	C0010	C0020	C0030	C0040	C0050
R0700	Excess of assets over liabilities	C0060 117,421				
	Own shares (held directly and indirectly)	0			INTENTION	ALLY BLANK
R0720 R0730	Foreseeable dividends, distributions and charges Other basic own fund items	250,096				
	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds Reconciliation reserve	-132,675				
R0770 R0780 R0790	Expected profits  Expected profits included in future premiums (EPIFP) - Life business  Expected profits included in future premiums (EPIFP) - Non- life business  Total Expected profits included in future premiums (EPIFP)	0				

#### S.25.01.21

#### Solvency Capital Requirement - for undertakings on Standard Formula

R0010         Market risk         24,382	ns
R0020 Counterparty default risk  R0030 Life underwriting risk  R0040 Health underwriting risk  R0050 Non-life underwriting risk  0	
R0030       Life underwriting risk         R0040       Health underwriting risk       7         R0050       Non-life underwriting risk       0	
R0040 Health underwriting risk  R0050 Non-life underwriting risk  7  0	
R0050 Non-life underwriting risk	
R0060 Diversification -53	
R0070 Intangible asset risk 0	
R0100 Basic Solvency Capital Requirement 24,400	
Calculation of Solvency Capital Requirement C0100	
R0130 Operational risk	
R0140 Loss-absorbing capacity of technical provisions	
R0150 Loss-absorbing capacity of deferred taxes	
R0160 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	
R0200 Solvency Capital Requirement excluding capital add-on 24,401	
R0210 Capital add-ons already set	
R0220 Solvency capital requirement 24,401	
Other information on SCR	
R0400 Capital requirement for duration-based equity risk sub-module	
R0410 Total amount of Notional Solvency Capital Requirements for remaining part	
R0420 Total amount of Notional Solvency Capital Requirements for ring fenced funds	
R0430 Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	
R0440 Diversification effects due to RFF nSCR aggregation for article 304	

## S.28.01.01 Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

# Linear formula component for non-life insurance and reinsurance obligations C0010 R0010 MCR<sub>NL</sub> Result

R0020	Medical expense insurance and proportional reinsurance
R0030	Income protection insurance and proportional reinsurance
R0040	Workers' compensation insurance and proportional reinsurance
R0050	Motor vehicle liability insurance and proportional reinsurance
R0060	Other motor insurance and proportional reinsurance
R0070	Marine, aviation and transport insurance and proportional reinsurance
R0080	Fire and other damage to property insurance and proportional reinsurance
R0090	General liability insurance and proportional reinsurance
R0100	Credit and suretyship insurance and proportional reinsurance
R0110	Legal expenses insurance and proportional reinsurance
R0120	Assistance and proportional reinsurance
R0130	Miscellaneous financial loss insurance and proportional reinsurance
R0140	Non-proportional health reinsurance
R0150	Non-proportional casualty reinsurance
R0160	Non-proportional marine, aviation and transport reinsurance
R0170	Non-proportional property reinsurance

Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
C0020	C0030
47	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
•	

S.28.01.01
Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

R0200	Linear formula component for life insurance and reinsurance obligations MCR <sub>L</sub> Result	C0040		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
			C0050	C0060
R0210	Obligations with profit participation - guaranteed benefits			
R0220	Obligations with profit participation - future discretionary benefits			
R0230 R0240	Index-linked and unit-linked insurance obligations Other life (re)insurance and health (re)insurance obligations			
R0240	Total capital at risk for all life (re)insurance obligations			
	Overall MCR calculation	C0070		
R0300	Linear MCR	2		
R0310		24,401		
	MCR cap	10,981		
R0330 R0340	MCR floor Combined MCR	6,100 6,100		
R0350	Absolute floor of the MCR	1,796		
R0400	Minimum Capital Requirement	6,100		